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VA ACQUISITION REGULAT	ION SOLICITATION PROVISION AI	ND CONTRACT CLAUSE	45

NOTE: This clause will undergo official rule making by the Office of Acquisitions and Logistics. The below lang will be submitted for public review through the <i>Federal Register</i> . The final wording of the clause may be changer from what is outlined below based on public review and comment. Once approved, the final language in the can be obtained from the office of Acquisitions and Logistics Programs and Policy.	ged clause
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839.201 Contract clause for Information and Information Technology Security:	45
a. Due to the threat of data breach, compromise or loss of information that resides on either VA-owned or contractor-owned systems, and to comply with Federal laws and regulations, VA has developed an Information Information Technology Security clause to be used when VA sensitive information is accessed, used, stored, generated, transmitted, or exchanged by and between A and a contractor, subcontractor, or a third party in ar format (e.g., paper, microfiche, electronic of magnetic portable media).	ny
b. In solicitations and contracts where VA Sensitive Information or Information Technology will be accessed on utilized, the CO shall insert the clause found at 852.273-75, Security Requirements for Unclassified Information Technology Resources.	า
2. 852.273-75 – SECURITY REQUIREMENTS FOR UNCLASSIFIED INFORMATION TECHNOLOGY RESOURCES (INTE	
As prescribed in 839.201, insert the following clause:	46
The contractor, their personnel, and their subcontractors shall be subject to the Federal laws, regulations, stan and VA Directives and Handbooks regarding information and information system security as delineated in this contract.	
(END OF CLAUSE)	46
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j. Except for uses and disclosures of VA information authorized by this contract for performance of the contractor/subcontractor may use and disclose VA information only in two other situations: (i) in response qualifying order of a court of competent jurisdiction, or (ii) with VA's prior written approval. The contractor/subcontractor must refer all requests for, demands for production of, or inquiries about, VA information and information systems to the VA contracting officer for response.	nse to a
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# **SECTION B - CONTINUATION OF SF 1449 BLOCKS**

# **B.1 CONTRACT ADMINISTRATION DATA**

(continuation from Stand	dard Form 1449, block 18A.)
1. Contract Administrat	cion: All contract administration matters will be handled by the following individuals:
a. CONTRACTOR:	
b. GOVERNMENT: Con	stracting Officer 00508
2. CONTRACTOR REMIT accordance with:	Department of Veterans Affairs Atlanta VA Medical Center 1670 Clairmont Road Decatur GA 30033 TANCE ADDRESS: All payments by the Government to the contractor will be made in
[X]	52.232-34, Payment by Electronic Funds Transfer - Other than Central Contractor Registration, or 52.232-36, Payment by Third Party
3. INVOICES: Invoices s	hall be submitted in arrears:
a. Quarterly	
b. Semi-Annually	
c. Other	[X-upon receipt of certified invoice]
4. GOVERNMENT INVO	ICE ADDRESS: All invoices from the contractor shall be mailed to the following address:
Department of Verification FMS-VA-2(101) Financial Services PO Box 149971 Austin TX 78714-9 ACKNOWLEDGMENT OF FOR The Policy of	S Center 9971 F AMENDMENTS: The offeror acknowledges receipt of amendments to the Solicitation

AMENDMENT NO	DATE

#### STATEMENT OF WORK

#### A. GENERAL GUIDANCE

- 1. **Title of Project**: Implementation of Tele-Rehabilitation Research Protocols
- 2. <u>Scope of Work</u>: This Scope of Work is for the execution and implementation of tele-rehabilitation and in-home visit research study protocols at the Atlanta VAMC Caregiver Support Studies Lab. This lab is seeking Contractors to implement an intervention that will target older adult Veterans (ages 60 and older) and their informal caregivers. This Solicitation is for the execution and implementation of a funded research protocol with two arms: (1) traditional in-person evaluation and training visit series; (2) tele-rehabilitation (TR) evaluation and training visit series. The Contractor must be able to meet the detailed requirements for both the in-person and tele-rehabilitation arms. Contractor must supply the tele-health communication devices equipped with a dynamic content management system.

For the duration of this three year study, the Contractor must dedicate a minimum of two Occupational Therapists (OTs) to be utilized as Assistive Technology Specialists and a contractor/builder who is a Certified Aging in Place Specialist (CAPS) to work with Veterans (with and without dementia) who have physical impairments and their caregivers. Specifically, the Contractor must provide two to three part-time OTs on a PRN basis for randomly assigned Tele-Rehabilitation and In-Person Home Visits for the purposes of evaluation and training on assistive technology (AT) devices per scripted, standardized research protocols. AT in this study refers to but is not limited to: grab bars, SuperPoles, raised toilet seats, bed rails, and other in-home devices to assist with activities of daily living such as bathing, toileting, getting dressed, and getting in and out of bed. The Contractor is required to procure AT devices that have been approved by the Principal Investigator and/or project coordinator. For the tele-rehabilitation arm of this study, these OTs will perform assessments and training with the Veteran/caregiver dyads remotely from our offices via tele-video conferencing. VA staff will be in the dyads' home operating the TR equipment. The OTs must have experience delivering services in this manner and must complete home or tele-visits within 7 days of the project coordinator requesting these services.

The Contractor must provide a licensed, bonded, and insured contractor/builder who is a Certified Aging in Place Specialist (CAPS) and who has documented experience in the installation of Assistive Technology/Durable Medical Equipment including but not limited to grab bars, SuperPoles, and bath rails within Veterans' homes. This CAPS contractor must be able to procure this Assistive Technology within 5 days and install the Assistive Technology within 7 days of the project coordinator requesting the device(s).

All employees provided by the Contractor for this project must commit to travel throughout a 75 mile radius of the Atlanta Veterans Affairs Medical Center in Decatur, GA (from the hours of Monday-Friday, 7:30-19:00EST). Attendance at project specific trainings and meetings is mandatory for all staff dedicated to this project.

The Contractor must provide the following services for the execution and implementation of the tele-rehabilitation arm of this study, to include the development of a customized dynamic content management system (within 20 days of acquiring the contract and beta testing to be completed within 30 days of acquiring the contract). The specific components include: (1) 150-200 electronic surveys and questionnaires (approximately 8,000 specific research questions to collect participant data) with CRM (customer relationship management) capabilities that will set reminders to take surveys; (2) four versions of an interactive daily activity journal with 300-350 specific questions for data collection and questions to generate automated alerts to research team; excel interactive data dictionary to accompany the journals; (3) incorporation of data algorithms into individualized adaptive prescriptions (interventions and resources); (4) video conferencing for tele-rehabilitation between older adult Veterans/caregivers and OTs, (5) organization and exportation of data as a CSV file directly to a VA server for research team to examine for data analysis. The Contractor must provide technical support and maintenance for the tele-rehabilitation arm of this study for the three year duration of this study from the hours of Monday-Friday; 7:30-19:00EST. For any technical issues related to data processing we require a response within twenty four (24) hours of request for services. For any technical issues related to home visits when our staff is out in the field in Veterans homes we require a response within 30-60 minutes of call for assistance.

Prior experience working with Veterans, older adults, persons with dementia, and persons with disabilities in the capacity of tele-rehabilitation, completing home visits, evaluating the use of assistive technology to aid with transfers, and executing research protocols is required. The Contractor must have prior tele-rehabilitation experience of a similar scope or nature to this project, specifically in regards to the design and implementation of customizable and interactive electronic questionnaires and surveys.

Contractor employees will be trained on the research protocol as it pertains to their assigned tasks. Strict adherence to the research protocol is required. All employees and/or Contractor must notify the project coordinator immediately of any deviations to the prescribed protocol. Failure to do so will result in the termination of the contract.

- 3. <u>Location of Services Provided</u>: Greater Atlanta Area 75 mile radius of Atlanta VA Medical Center in Decatur, GA at Veteran and Caregivers' private homes.
- 4. <u>Work Hours</u>: The Contractor's dedicated employees must be available on an as needed basis by the research study team during extended business hours (7:30-19:00EST) and/or weekends or evenings based on scheduled participant visits. Contractors are not expected to work on Federal Holidays. The work hours vary from 0 to 32 hours per week. The Contractor's dedicated employees must travel to and complete all scheduled and PRN home visits within 7 days of request for services.

Technical support for the tele-rehabilitation component of this study must be available during extended business hours (7:30-19:00EST) and/or weekends or evenings and respond to request for services within one hour (60 minutes). Contractors are not expected to work on Federal Holidays.

- **5.** <u>Federal Holidays:</u> New Year's Day, Martin Luther King's Birthday, President's Day, Independence Day, labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, and Christmas Day and any other day specifically declared by the President of the United States to be a national holiday.
- **6.** <u>Type of Contract</u>: This shall be a <u>per diem</u> contract and will be based on the number of home visits made and training hours/meetings attended by all staff members. Contract staff will submit weekly estimates to project coordinator and invoice to the Administrative Officer monthly.

#### **B. GENERAL REQUIREMENTS:**

- 1. The Contractor must provide the project coordinator and Principal Investigator with a list of contractor employees expected to be available to fulfill this contract and make home and tele-visits.
- 2. Each OT employee selected to fulfill the job duties must provide a copy of an up to date state OT license, a copy of VA CITI Training, completion of all VA required documents and background checks, and a resume with documented experience as outlined in the requirements in the Scope of Work section (part A.2. of this Statement of Work).
- 3. The contractor/builder selected to fulfill the job duties of installing Assistive Technology in participant's homes must be a licensed, bonded and insured contractor who is a Certified Aging in Place Specialist. Documentation must be provided for all requirements stated in this Statement of Work.
- 4. The Contractor must create a customized dynamic content management system to be used conferencing remotely with OTs and project staff. Integral to this dynamic content management system is an algorithm that creates a list of specific interventions and resources for participants based on their unique responses to the journals, surveys, and questionnaires. The content management system must have a notification mechanism built-in to notify staff within 6 hours when questions reflect that participants have fallen or been injured. The data must be retrievable in a CSV file format, to be stored on the VA secure server.
- 5. While on VA premises, all contractor personnel must comply with the rules, regulations, and procedures governing the conduct of personnel and the operations of the Atlanta VA Medical Center. While in Veteran's homes all contractor personnel must comply with the rules, regulations, and procedures governing the conduct of personnel as stipulated in the project protocol and VA guidelines.

#### C.1. SPECIFIC MANDATORY TASKS AND ASSOCIATED DELIVERABLES

**I. Mandatory tasks and associated deliverables** for the two licensed Occupational Therapists dedicated to the project (hereafter refer to as Assistive Technology Specialists). **Assistive Technology Specialists** must:

- Travel to dyad's homes each week within 7 days of coordinator requesting services to conduct home and/or telehome assessment, evaluation, training and follow-up visits to older, Veteran caregiving dyads with Activities of Daily Living limitations and (50%) dementia.
- Be available for contact during business hours (Monday-Friday 7:30-19:00EST) via telephone or e-mail in order to help in intervention development and trouble shooting of problems with research team. Given that contractors may be with other clients a timely response is considered within 8 hours of call or email.
- Recommend appropriate assistive technology devices for the Veteran caregiving dyads including but not limited
  to: trapeze bars, gait belts, sliding boards, transfer discs, bed rails, SuperPoles, grab bars, bath rails, safety frames,
  bedside commodes, raised toilet seats, portable baths, shower chairs, tub benches, and handheld shower heads.
- Attend all VA and project specific trainings including but not limited to: Talent Management System (VA Privacy
  and Information Security Awareness and Rules of Behavior, Privacy and HIPAA Training, Information Security
  201 for Research and Development Personnel), VA Collaborative Institutional Training Initiative (VA Human
  Subjects Protection and Good Clinical Practices and VA ORD Biosecurity Training) and Atlanta Research and
  Education Foundation Risk Assessment.
- Attend a three-day long training at the Atlanta VA Medical Center including but not limited to: Executing the Research Protocol Training, Measures Training, Assistive Technology Training, Safe Patient Transfers Training.
- Attend all subsequent training as outlined in the Section E. QUALITY ASSURANCE PERFORMANCE STANDARDS.
- Travel the 75 mile radius from Atlanta, GA including, but not limited to the areas between Macon, GA and Calhoun, GA, Dahlonega, GA and Lagrange, GA, and Carrolton, GA and Greensboro, GA. With each home visit, all Occupational Therapists must:
  - o Travel to each assigned participants' homes within 7 days of being told there is a need for their services.
  - o Have a flexible schedule to be assigned 0-8 cases each week.
  - Contact the VA project coordinator within 8 hours of completing each home visit.
  - Return project paperwork (postmarked or delivered directly to the VA) within 48 hours of each assigned home visit.
- Must notify the project coordinator immediately of any concerns or deviations from the research protocol.

# II. Mandatory tasks and associated deliverables for the CAPS contractor dedicated to the project. CAPS contractor must:

- Travel each week to Veteran caregiving dyads' homes within to install Assistive Technology devices including but not limited to: grab bars, SuperPoles, and bath rails. These visits must be completed within 7 days of being told there is a need for services.
- Be available for contact during normal business hours via telephone or e-mail in order to help in intervention development and trouble shooting of problems with research team. Given that contractors may be with other clients a timely response is considered within 8 hours of call or email.

- Procure recommended Assistive Technology devices (grab bars, SuperPoles, and/or bath rails) requested by the project coordinator.
- Assess the Veteran/caregivers' home environments to determine appropriateness of the Assistive Technology device(s) and establish the most appropriate location (height, angle, number) given the Veteran/caregivers' home environment.
- Install prescribed assistive technology devices for the Veteran caregiving dyads including but not limited to: SuperPoles, grab bars, and bath rails.
- Attend all VA and project specific trainings including but not limited to: Talent Management System (VA Privacy
  and Information Security Awareness and Rules of Behavior, Privacy and HIPAA Training, Information Security
  201 for Research and Development Personnel), VA Collaborative Institutional Training Initiative training (VA
  Human Subjects Protection and Good Clinical Practices and VA ORD Biosecurity Training) and Atlanta
  Research and Education Foundation Risk Assessment.
- Attend all subsequent training as outlined in Section E. QUALITY ASSURANCE PERFORMANCE STANDARDS.
- Travel the 75 mile radius from Atlanta, GA including, but not limited to the areas between Macon, GA and Calhoun, GA, Dahlonega, GA and Lagrange, GA, and Carrolton, GA and Greensboro, GA. With each home visit, the CAPS contractor must:
  - o Procure the SuperPoles, grab bars, and/or bath rails recommended by the Occupational Therapist within 5 days of coordinator requesting the device(s).
  - Travel to each assigned participants' homes to install the prescribed assistive technology within 7 days coordinator requesting the installation.
  - Have a flexible schedule to be assigned 0-12 cases each week.
  - o Contact the VA project coordinator within 8 hours of completing each home visit.
  - Return project paperwork (postmarked or delivered directly to the VA) within 48 hours of each assigned home visit.
- Must notify the project coordinator immediately of any concerns or deviations from the research protocol.

#### III. Mandatory tasks and associated deliverables for the provision of tele-health services.

#### Tele-health personnel must:

- Must be present in biweekly project meetings through the duration of the development and beta testing phase to create the journal application and surveys precisely as specified by the Principal Investigator and project protocol.
- Must provide a customized dynamic content management system per project protocol specifications within 20 days of acquiring the contract.
- Must complete beta testing to project specifications within 30 days of acquiring this contract including usability testing for easy use with the older adult population.
- Must provide 150-200 electronic surveys and questionnaires with a total of approximately 8,000 research questions.
- Must provide CRM (customer relationship management) capabilities to send reminders to answer questions and surveys.

- Must provide four (4) versions of an interactive daily activity journal with 300-350 specific questions that map directly with the Excel interactive data dictionary developed by the Veteran Caregiver Support Studies Lab.
- Must generate automatic alerts to the research team when the Veterans or caregivers indicate they have fallen or been injured.
- Must incorporate an algorithm into the questions so that individualized adaptive prescriptions in the form of
  interventions and resources can be provided to Veteran/caregiver dyads based on their unique responses to the
  questions. These resources and interventions must be those provided by the Veteran Caregiver Support Studies
  Lab.
- Must provide tele-conferencing between the OTs completing the assessments and training from their office and the Veteran/caregiver dyads in their home.
- Must organize and export data as a CSV file directly to the VA server.
- Must provide technical support and maintenance for the tele-rehabilitation arm of this study for the duration of the three (3)-year study.
- Must be available from Monday-Friday 7:30-19:00EST and respond to technical issues when research staff and OTs are in the field completing home visits within 30-60 minutes of call for assistance. Otherwise, must provide assistance within twenty-four (24) hours of request for services.
- Must have prior experience working with Veterans, older adults (60+), individuals with dementia, individuals with disabilities, tele-rehabilitation research protocols of a similar scope or nature to this project (specifically in regards to the design and implementation of customizable interactive electronic surveys or questionnaires), and response to technical issues during home visits.

<u>Description of Service</u>: For the purpose of this contract, the following are descriptions of the types of services to be performed.

#### **Assistive Technology Specialists**

- 1. For the duration of this three-year study, the two Assistive Technology Specialists will conduct in-person in-home (50%) or tele-video in-home assessments (50%) to:
  - a. Determine needs for environmental modifications (visit1)
  - b. Determine needs for assistive technology (visit1)
  - c. Develop an individualized skills/AT/Home Modifications plan
  - d. Install recommended assistive technology (other than grab bars, SuperPoles, or bath rails) (visit 2)
  - e. Provide skills training (visit2)
  - f. Provide instruction on use of Assistive Technology in the Veteran/caregivers' homes (visit2)
  - g. Reinforce training (visit3)
  - h. Blinded outcome assessment (visit4)

- 2. Observations will follow a standardized activity protocol adapted from clinical techniques and procedures used in previous VA research (E2806T; NPI 01-002-1) for observing caregiving and performance of daily activities to include but not limited to:
  - a. Brief Interviews with the caregiver and Veteran
  - b. Observe caregiving processes
  - c. Document environmental conditions
  - d. Document safety and efficiency
  - e. Obtain measures of key areas where Assistive Technology/modifications may be needed.
  - f. Complete interview instruments that tap observable behaviors
  - g. Record field notes of visit and transmit to project coordinator within 24 hours of visit
- **3.** Assistive Technology Specialists will be available by phone to answer questions caregivers may have between the hours of 8am-4pm during the intervention weeks (or to call back during those hours and answer questions).
- **4.** Assistive Technology Specialists will attend weekly project meetings per project coordinator or Principal Investigator.

#### **CAPS Contractor**

- 1. For the duration of this three-year study, CAPS Contractor (CAPS) will procure and install recommended Assistive Technology devices requested by the project coordinator. The CAPS Contractor must:
  - a. Procure Assistive Technology devices.
  - b. Confirm specifications of the Assistive Technology devices with the project coordinator.
  - c. Travel to Veteran/caregiver dyads' homes to install the Assistive Technology devices.
  - d. Assess the Veteran/caregiver dyads' home environment.
  - e. Determine if the Assistive Technology devices are appropriate for the Veteran/caregiver dyads' home environment.
  - f. Contact project coordinator if Assistive Technology devices are inappropriate.
  - g. Install Assistive Technology devices.
  - h. Contact project coordinator to report on the results of the Assistive Technology device(s) installation.
  - i. Have prior experience:
    - i. with our target populating: older adults, older adults with dementia and older adults with disabilities
    - ii. installing the following assistive technology devices:
      - 1. SuperPoles
      - 2. grab bars

#### 3. bath rails

- 2. CAPS will be available by phone to answer questions caregivers may have between the hours of 8am-4pm during the intervention weeks (or to call back during those hours and answer questions).
- **3.** CAPS will report to the project coordinator before weekly project meetings with the Assistive Technology Specialists and the project coordinator or Principal Investigator.

#### **Tele-health Personnel**

- 1. Within twenty days after acquiring this contract, the Contractor will create a customizable dynamic content management system that includes:
  - a. Working intensively with the Principal Investigator and research team, in bi-weekly team meetings until electronic journal and surveys are complete
  - b. 150-200 electronic surveys and questionnaires with CRM capabilities (approximately 8,000 individual questions)
  - c. Four (4) interactive daily journals with 300-350 questions that generate automated alerts if a Veteran/caregiver indicates they have fallen or injured themselves in the past 24 hours based on Excel data dictionaries provided by the Veteran Caregiver Support Studies Lab
  - d. Data algorithms incorporated in the questions that prescribe unique interventions and resources for Veteran/caregiver dyads based on their individual responses to the questions
  - e. Video conferencing for tele-rehabilitation between Veteran/caregivers in their homes and OTs in their offices
  - f. Exportation of data is a CSV file format to the VA secure server
- 2. Beta testing, including usability testing, must be completed for the above services within 30 days of acquiring this contract.
- 3. For the duration of this three-year study, the Contractor will provide technical support and maintenance for the tele-rehabilitation arm of this study. Technical support must be provided:
  - a. Within 60 minutes of request for services Monday-Friday from 7:30-19:00EST for issues that arise during home visits
  - b. Within 24 hours of request for services at all times other than the regular work hours specified above (Monday-Friday from 7:30-19:00EST)

# C.2. SPECIFIC MANDATORY DOCUMENTATION TO BE INCLUDED IN THE PROPOSAL SUBMISSION

**Mandatory documentation** to be included in the proposal submission **for the vendor** includes <u>two references</u> verifying the following prior experience:

• conducting research as evidence by experience with behavioral and psychological inventories and data collection measures

- executing home visits
- working with our target populating: older adults, older adults with dementia and older adults with disabilities
- executing tele-health research protocols
- installing the following Assistive Technology (AT) devices (\* indicates required by CAPS contractor):
  - o trapeze bars
  - o gait belts
  - o sliding boards
  - transfer discs
  - o bed rails
  - SuperPoles\*
  - o grab bars\*
  - o bath rails\*
  - o safety frames
  - o bedside commodes
  - o raised toilet seats
  - o portable baths
  - shower chairs
  - o tub benches
  - o hand held shower heads
- designing and customizing interactive, electronic daily activity journals and surveys
- incorporating data algorithms into individualized adaptive prescriptions (i.e. interventions and resources provided by the Veteran Caregiver Support Studies Lab)
- providing timely response time to technical issues (i.e. within 60 minutes for issues during home visits and within 24 hours for other technical issues)

Mandatory documentation to be included in the proposal submission for the Assistive Technology Specialists:

- Copy of Georgia State Occupational Therapist license.
- Copy of <u>liability insurance and/or malpractice insurance</u>.
- Copy of <u>certificate of completion</u> for the following VA Collaborative Institutional Training Initiative courses:
  - VA Human Subjects Protection and Good Clinical Practices.
  - o VA ORD Biosecurity Training.

Mandatory documentation to be included in the proposal submission for the CAPS contractor dedicated to the project:

- Copy of contracting license.
- Copy of <u>documentation verifying the CAPS contractor is bonded and insured</u>.
- Copy of CAPS (Certified Aging in Place Specialist) certification.
- Copy of certificate of completion for the following VA Collaborative Institutional Training Initiative courses:

- VA Human Subjects Protection and Good Clinical Practices.
- o VA ORD Biosecurity Training.

Mandatory documentation to be included in the proposal submission for the tele-health personnel for the project:

 Must provide a <u>work sample</u> (past experience creating customized journal applications and surveys) for review by the Principal Investigator to verify the ability to perform the mandatory tasks and deliverables as specified above in section C.1.III Specific Mandatory Tasks and Associated Deliverables for the provision of Tele-Health Services.

# **D. REPORTING REQUIREMENTS:**

- The Assistive Technology Specialists must report to the Project Coordinator and Principal Investigator weekly via email and either attend or call in to the weekly team meeting.
- Assistive Technology Specialists must contact the project coordinator after all study visits via telephone so the coordinator can document interactions in the VA CPRS database using standardized study forms.
- Assistive Technology Specialists must return all project paperwork (postmarked or delivered directly to the VA) within 48 hours of each assigned home visit.

\*\*\*\*All Requests for Information (RFI's) must be submitted via email to Quentin.Deloney@VA.Gov by 1:00 PM EST Friday, April 26<sup>th</sup>. ALL RFI's submitted after the deadline will not be accepted.\*\*\*

# **B.2 Price/Cost Schedule**

# **Item Information**

ITEM	DESCRIPTION OF				
NUMBER	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0001	Contract Period: Base POP Begin: 05/15/2013 POP End: 05/14/2014 Base Year: Period of performance May 15, 2013 thru May 14, 2014. The contractor will provide service to support the CG ASSIST research study; Patricia Griffiths, PhD-Principal Investigator. The contractor will implement and evaluate the effects of the CG ASSIST in	1.00	JB		
1001	Contract Period: Option 1 POP Begin: 05/15/2014 POP End: 05/14/2015 Option Year 1: Period of performance May 15, 2014 thru May 14, 2015- The contractor will provide service to support the CG ASSIST research study; Patricia Griffiths, PhD-Principal Investigator. The contractor will implement and evaluate the effects of the CG ASSIST instrumental behavioral and psychoeducational telerehabilitation intervention on older caregiving dyads' quality of life and function. The contract covers multiple home visits to and evaluation of 60 subjects per year by a licensed OTs, provision of assistive technology (AT) and equipment costs and installations, supplies (tele-video conferencing	1.00	JB		

equipment for patient communication and monitoring, and facilitators) for the implementation of the tele-rehabilitation arm of the study including database and survey programming, application development and programming maintenance, and 24-hour tech support. The contractor will also provide specialized licensed staffing such as OTs to implement standardized research protocols. Contract Period: Option 2

1.00 JB

2001

POP Begin: 05/15/2015 POP End: 05/14/2016 Option Year 2: Period of performance May 15, 2015 thru May 14, 2016-The contractor will provide service to support the CG ASSIST research study; Patricia Griffiths, PhD-Principal Investigator. The contractor will implement and evaluate the effects of the CG **ASSIST** instrumental behavioral and psychoeducational telerehabilitation intervention on older caregiving dyads' quality of life and function. The contract covers multiple home visits to and evaluation of 60 subjects per year by a licensed OTs, provision of assistive technology (AT) and equipment costs and installations, supplies (tele-video conferencing

equipment for patient communication and

monitoring, and facilitators) for the implementation of the tele-rehabilitation arm of the study including database and survey programming, application development and programming maintenance, and 24-hour tech support. The contractor will also provide specialized licensed staffing such as OTs to implement standardized research protocols.

**GRAND TOTAL** 

#### **SECTION C - CONTRACT CLAUSES**

#### C.1 52.202-1 DEFINITIONS (JAN 2012)

- (a) When a solicitation provision or contract clause uses a word or term that is defined in the Federal Acquisition Regulation (FAR), the word or term has the same meaning as the definition in FAR 2.101 in effect at the time the solicitation was issued, unless--
  - (1) The solicitation, or amended solicitation, provides a different definition;
  - (2) The contracting parties agree to a different definition;
- (3) The part, subpart, or section of the FAR where the provision or clause is prescribed provides a different meaning; or
  - (4) The word or term is defined in FAR Part 31, for use in the cost principles and procedures.
- (b) The FAR Index is a guide to words and terms the FAR defines and shows where each definition is located. The FAR Index is available via the Internet at http://www.acquisition.gov/far at the end of the FAR, after the FAR Appendix.

(End of Clause)

### C.2 52.212-4 CONTRACT TERMS AND CONDITIONS-- COMMERCIAL ITEMS (FEB 2012)

- (a) Inspection/Acceptance. The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The Government reserves the right to inspect or test any supplies or services that have been tendered for acceptance. The Government may require repair or replacement of nonconforming supplies or reperformance of nonconforming services at no increase in contract price. If repair/replacement or reperformance will not correct the defects or is not possible, the Government may seek an equitable price reduction or adequate consideration for acceptance of nonconforming supplies or services. The Government must exercise its post-acceptance rights-
  - (1) Within a reasonable time after the defect was discovered or should have been discovered; and
- (2) Before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.
- (b) Assignment. The Contractor or its assignee may assign its rights to receive payment due as a result of performance of this contract to a bank, trust company, or other financing institution, including any Federal lending agency in accordance with the Assignment of Claims Act (31 U.S.C. 3727). However, when a third party makes payment (e.g., use of the Governmentwide commercial purchase card), the Contractor may not assign its rights to receive payment under this contract.
- (c) Changes. Changes in the terms and conditions of this contract may be made only by written agreement of the parties.

- (d) *Disputes*. This contract is subject to the Contract Disputes Act of 1978, as amended (41 U.S.C. 601-613). Failure of the parties to this contract to reach agreement on any request for equitable adjustment, claim, appeal or action arising under or relating to this contract shall be a dispute to be resolved in accordance with the clause at FAR 52.233-1, Disputes, which is incorporated herein by reference. The Contractor shall proceed diligently with performance of this contract, pending final resolution of any dispute arising under the contract.
- (e) Definitions. The clause at FAR 52.202-1, Definitions, is incorporated herein by reference.
- (f) Excusable delays. The Contractor shall be liable for default unless nonperformance is caused by an occurrence beyond the reasonable control of the Contractor and without its fault or negligence such as, acts of God or the public enemy, acts of the Government in either its sovereign or contractual capacity, fires, floods, epidemics, quarantine restrictions, strikes, unusually severe weather, and delays of common carriers. The Contractor shall notify the Contracting Officer in writing as soon as it is reasonably possible after the commencement of any excusable delay, setting forth the full particulars in connection therewith, shall remedy such occurrence with all reasonable dispatch, and shall promptly give written notice to the Contracting Officer of the cessation of such occurrence.
- (g) Invoice.
- (1) The Contractor shall submit an original invoice and three copies(or electronic invoice, if authorized) to the address designated in the contract to receive invoices. An invoice must include-
  - (i) Name and address of the Contractor;
  - (ii) Invoice date and number;
  - (iii) Contract number, contract line item number and, if applicable, the order number;
  - (iv) Description, quantity, unit of measure, unit price and extended price of the items delivered;
- (v) Shipping number and date of shipment, including the bill of lading number and weight of shipment if shipped on Government bill of lading;
  - (vi) Terms of any discount for prompt payment offered;
  - (vii) Name and address of official to whom payment is to be sent;
  - (viii) Name, title, and phone number of person to notify in event of defective invoice; and
- (ix) Taxpayer Identification Number (TIN). The Contractor shall include its TIN on the invoice only if required elsewhere in this contract.
  - (x) Electronic funds transfer (EFT) banking information.
  - (A) The Contractor shall include EFT banking information on the invoice only if required elsewhere in this contract.
- (B) If EFT banking information is not required to be on the invoice, in order for the invoice to be a proper invoice, the Contractor shall have submitted correct EFT banking information in accordance with the applicable solicitation provision, contract clause (e.g., 52.232-33, Payment by Electronic Funds Transfer-- Central Contractor Registration, or 52.232-34, Payment by Electronic Funds Transfer--Other Than Central Contractor Registration), or applicable agency procedures.

- (C) EFT banking information is not required if the Government waived the requirement to pay by EFT.
- (2) Invoices will be handled in accordance with the Prompt Payment Act (31 U.S.C. 3903) and Office of Management and Budget (OMB) prompt payment regulations at 5 CFR part 1315.
- (h) *Patent indemnity.* The Contractor shall indemnify the Government and its officers, employees and agents against liability, including costs, for actual or alleged direct or contributory infringement of, or inducement to infringe, any United States or foreign patent, trademark or copyright, arising out of the performance of this contract, provided the Contractor is reasonably notified of such claims and proceedings.
- (i) Payment.-
- (1) *Items accepted.* Payment shall be made for items accepted by the Government that have been delivered to the delivery destinations set forth in this contract.
- (2) *Prompt payment*. The Government will make payment in accordance with the Prompt Payment Act (31 U.S.C. 3903) and prompt payment regulations at 5 CFR part 1315.
- (3) *Electronic Funds Transfer (EFT)*. If the Government makes payment by EFT, see 52.212-5(b) for the appropriate EFT clause.
- (4) *Discount*. In connection with any discount offered for early payment, time shall be computed from the date of the invoice. For the purpose of computing the discount earned, payment shall be considered to have been made on the date which appears on the payment check or the specified payment date if an electronic funds transfer payment is made.
- (5) *Overpayments*. If the Contractor becomes aware of a duplicate contract financing or invoice payment or that the Government has otherwise overpaid on a contract financing or invoice payment, the Contractor shall--
- (i) Remit the overpayment amount to the payment office cited in the contract along with a description of the overpayment including the--
- (A) Circumstances of the overpayment (e.g., duplicate payment, erroneous payment, liquidation errors, date(s) of overpayment);
  - (B) Affected contract number and delivery order number, if applicable;
  - (C) Affected contract line item or subline item, if applicable; and
  - (D) Contractor point of contact.
  - (ii) Provide a copy of the remittance and supporting documentation to the Contracting Officer.
  - (6) Interest.
- (i) All amounts that become payable by the Contractor to the Government under this contract shall bear simple interest from the date due until paid unless paid within 30 days of becoming due. The interest rate shall be the interest rate established by the Secretary of the Treasury as provided in Section 611 of the Contract Disputes Act of 1978 (Public Law 95-563), which is applicable to the period in which the amount becomes due, as provided in (i)(6)(v) of this clause, and then at the rate applicable for each six-month period as fixed by the Secretary until the amount is paid.

- (ii) The Government may issue a demand for payment to the Contractor upon finding a debt is due under the contract.
  - (iii) Final decisions. The Contracting Officer will issue a final decision as required by 33.211 if--
- (A) The Contracting Officer and the Contractor are unable to reach agreement on the existence or amount of a debt within 30 days;
- (B) The Contractor fails to liquidate a debt previously demanded by the Contracting Officer within the timeline specified in the demand for payment unless the amounts were not repaid because the Contractor has requested an installment payment agreement; or
- (C) The Contractor requests a deferment of collection on a debt previously demanded by the Contracting Officer (see 32.607-2).
- (iv) If a demand for payment was previously issued for the debt, the demand for payment included in the final decision shall identify the same due date as the original demand for payment.
  - (v) Amounts shall be due at the earliest of the following dates:
  - (A) The date fixed under this contract.
- (B) The date of the first written demand for payment, including any demand for payment resulting from a default termination.
- (vi) The interest charge shall be computed for the actual number of calendar days involved beginning on the due date and ending on--
  - (A) The date on which the designated office receives payment from the Contractor;
- (B) The date of issuance of a Government check to the Contractor from which an amount otherwise payable has been withheld as a credit against the contract debt; or
- (C) The date on which an amount withheld and applied to the contract debt would otherwise have become payable to the Contractor.
- (vii) The interest charge made under this clause may be reduced under the procedures prescribed in 32.608-2 of the Federal Acquisition Regulation in effect on the date of this contract.
- (j) *Risk of loss*. Unless the contract specifically provides otherwise, risk of loss or damage to the supplies provided under this contract shall remain with the Contractor until, and shall pass to the Government upon:
  - (1) Delivery of the supplies to a carrier, if transportation is f.o.b. origin; or
- (2) Delivery of the supplies to the Government at the destination specified in the contract, if transportation is f.o.b. destination.
- (k) Taxes. The contract price includes all applicable Federal, State, and local taxes and duties.

- (I) Termination for the Government's convenience. The Government reserves the right to terminate this contract, or any part hereof, for its sole convenience. In the event of such termination, the Contractor shall immediately stop all work hereunder and shall immediately cause any and all of its suppliers and subcontractors to cease work. Subject to the terms of this contract, the Contractor shall be paid a percentage of the contract price reflecting the percentage of the work performed prior to the notice of termination, plus reasonable charges the Contractor can demonstrate to the satisfaction of the Government using its standard record keeping system, have resulted from the termination. The Contractor shall not be required to comply with the cost accounting standards or contract cost principles for this purpose. This paragraph does not give the Government any right to audit the Contractor's records. The Contractor shall not be paid for any work performed or costs incurred which reasonably could have been avoided.
- (m) *Termination for cause*. The Government may terminate this contract, or any part hereof, for cause in the event of any default by the Contractor, or if the Contractor fails to comply with any contract terms and conditions, or fails to provide the Government, upon request, with adequate assurances of future performance. In the event of termination for cause, the Government shall not be liable to the Contractor for any amount for supplies or services not accepted, and the Contractor shall be liable to the Government for any and all rights and remedies provided by law. If it is determined that the Government improperly terminated this contract for default, such termination shall be deemed a termination for convenience.
- (n) *Title*. Unless specified elsewhere in this contract, title to items furnished under this contract shall pass to the Government upon acceptance, regardless of when or where the Government takes physical possession.
- (o) Warranty. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- (p) Limitation of liability. Except as otherwise provided by an express warranty, the Contractor will not be liable to the Government for consequential damages resulting from any defect or deficiencies in accepted items.
- (q) *Other compliances*. The Contractor shall comply with all applicable Federal, State and local laws, executive orders, rules and regulations applicable to its performance under this contract.
- (r) Compliance with laws unique to Government contracts. The Contractor agrees to comply with 31 U.S.C. 1352 relating to limitations on the use of appropriated funds to influence certain Federal contracts; 18 U.S.C. 431 relating to officials not to benefit; 40 U.S.C. 3701, et seq., Contract Work Hours and Safety Standards Act; 41 U.S.C. 51-58, Anti-Kickback Act of 1986; 41 U.S.C. 265 and 10 U.S.C. 2409 relating to whistleblower protections; 49 U.S.C. 40118, Fly American; and 41 U.S.C. 423 relating to procurement integrity.
- (s) *Order of precedence*. Any inconsistencies in this solicitation or contract shall be resolved by giving precedence in the following order:
  - (1) The schedule of supplies/services.
- (2) The Assignments, Disputes, Payments, Invoice, Other Compliances, and Compliance with Laws Unique to Government Contracts paragraphs of this clause.
  - (3) The clause at 52.212-5.
  - (4) Addenda to this solicitation or contract, including any license agreements for computer software.

- (5) Solicitation provisions if this is a solicitation.
- (6) Other paragraphs of this clause.
- (7) The Standard Form 1449.
- (8) Other documents, exhibits, and attachments
- (9) The specification.
- (t) Central Contractor Registration (CCR).
- (1) Unless exempted by an addendum to this contract, the Contractor is responsible during performance and through final payment of any contract for the accuracy and completeness of the data within the CCR database, and for any liability resulting from the Government's reliance on inaccurate or incomplete data. To remain registered in the CCR database after the initial registration, the Contractor is required to review and update on an annual basis from the date of initial registration or subsequent updates its information in the CCR database to ensure it is current, accurate and complete. Updating information in the CCR does not alter the terms and conditions of this contract and is not a substitute for a properly executed contractual document.
- (2)(i) If a Contractor has legally changed its business name, "doing business as" name, or division name (whichever is shown on the contract), or has transferred the assets used in performing the contract, but has not completed the necessary requirements regarding novation and change-of-name agreements in FAR subpart 42.12, the Contractor shall provide the responsible Contracting Officer a minimum of one business day's written notification of its intention to (A) change the name in the CCR database; (B) comply with the requirements of subpart 42.12; and (C) agree in writing to the timeline and procedures specified by the responsible Contracting Officer. The Contractor must provide with the notification sufficient documentation to support the legally changed name.
- (ii) If the Contractor fails to comply with the requirements of paragraph (t)(2)(i) of this clause, or fails to perform the agreement at paragraph (t)(2)(i)(C) of this clause, and, in the absence of a properly executed novation or change-of-name agreement, the CCR information that shows the Contractor to be other than the Contractor indicated in the contract will be considered to be incorrect information within the meaning of the "Suspension of Payment" paragraph of the electronic funds transfer (EFT) clause of this contract.
- (3) The Contractor shall not change the name or address for EFT payments or manual payments, as appropriate, in the CCR record to reflect an assignee for the purpose of assignment of claims (see Subpart 32.8, Assignment of Claims). Assignees shall be separately registered in the CCR database. Information provided to the Contractor's CCR record that indicates payments, including those made by EFT, to an ultimate recipient other than that Contractor will be considered to be incorrect information within the meaning of the "Suspension of payment" paragraph of the EFT clause of this contract.
- (4) Offerors and Contractors may obtain information on registration and annual confirmation requirements via CCR accessed through https://www.acquisition.gov or by calling 1-888-227-2423 or 269-961-5757.

(End of Clause)

ADDENDUM to FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS

Clauses that are incorporated by reference (by Citation Number, Title, and Date), have the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available.

The following clauses are incorporated into 52.212-4 as an addendum to this contract:

# C.3 52.212-5 CONTRACT TERMS AND CONDITIONS REQUIRED TO IMPLEMENT STATUTES OR EXECUTIVE ORDERS--COMMERCIAL ITEMS (JAN 2013)

- (a) The Contractor shall comply with the following Federal Acquisition Regulation (FAR) clauses, which are incorporated in this contract by reference, to implement provisions of law or Executive orders applicable to acquisitions of commercial items:
  - (1) 52.222-50, Combating Trafficking in Persons (FEB 2009) (22 U.S.C. 7104(g)).
    - Alternate I (AUG 2007) of 52.222-50 (22 U.S.C. 7104 (g)).
  - (2) 52.233-3, Protest After Award (Aug 1996) (31 U.S.C. 3553).
  - (3) 52.233-4, Applicable Law for Breach of Contract Claim (Oct 2004) (Pub. L. 108-77, 108-78)
- (b) The Contractor shall comply with the FAR clauses in this paragraph (b) that the Contracting Officer has indicated as being incorporated in this contract by reference to implement provisions of law or Executive orders applicable to acquisitions of commercial items:
- [] (1) 52.203-6, Restrictions on Subcontractor Sales to the Government (Sept 2006), with Alternate I (Oct 1995) (41 U.S.C. 253g and 10 U.S.C. 2402).
- [] (2) 52.203-13, Contractor Code of Business Ethics and Conduct (APR 2010)(Pub. L. 110-252, Title VI, Chapter 1 (41 U.S.C. 251 note)).
- [] (3) 52.203-15, Whistleblower Protections under the American Recovery and Reinvestment Act of 2009 (JUN 2010) (Section 1553 of Pub. L. 111-5). (Applies to contracts funded by the American Recovery and Reinvestment Act of 2009.)
- [X] (4) 52.204-10, Reporting Executive Compensation and First-Tier Subcontract Awards (AUG 2012) (Pub. L. 109-282) (31 U.S.C. 6101 note).
  - [] (5) 52.204-11, American Recovery and Reinvestment Act-Reporting Requirements (JUL 2010) (Pub. L. 111-5).
- [X] (6) 52.209-6, Protecting the Government's Interest When Subcontracting with Contractors Debarred, Suspended, or Proposed for Debarment. (Dec 2010) (31 U.S.C. 6101 note).
- [] (7) 52.209-9, Updates of Publicly Available Information Regarding Responsibility Matters (FEB 2012) (41 U.S.C. 2313).
- [] (8) 52.209-10, Prohibition on Contracting with Inverted Domestic Corporations (MAY 2012) (section 738 of Division C of Pub. L. 112-74, section 740 of Division C of Pub. L. 111-117, section 743 of Division D of Pub. L. 111-8, and section 745 of Division D of Pub. L. 110-161).
  - [] (9) 52.219-3, Notice of HUBZone Set-Aside or Sole-Source Award (NOV 2011) (15 U.S.C. 657a).

[] (10) 52.219-4, Notice of Price Evaluation Preference for HUBZone Small Business Concerns (JAN 2011) (if the offerce elects to waive the preference, it shall so indicate in its offer) (15 U.S.C. 657a).
[] (11) [Reserved]
[] (12)(i) 52.219-6, Notice of Total Small Business Set-Aside (NOV 2011) (15 U.S.C. 644).
[] (ii) Alternate I (NOV 2011).
[] (iii) Alternate II (NOV 2011).
[] (13)(i) 52.219-7, Notice of Partial Small Business Set-Aside (June 2003) (15 U.S.C. 644).
[] (ii) Alternate I (Oct 1995) of 52.219-7.
[] (iii) Alternate II (Mar 2004) of 52.219-7.
[] (14) 52.219-8, Utilization of Small Business Concerns (JAN 2011) (15 U.S.C. 637(d)(2) and (3)).
[] (15)(i) 52.219-9, Small Business Subcontracting Plan (JAN 2011) (15 U.S.C. 637(d)(4)).
[] (ii) Alternate I (Oct 2001) of 52.219-9.
[] (iii) Alternate II (Oct 2001) of 52.219-9.
[] (iv) Alternate III (JUL 2010) of 52.219-9.
[] (16) 52.219-13, Notice of Set-Aside of Orders (NOV 2011) (15 U.S.C. 644(r)).
[] (17) 52.219-14, Limitations on Subcontracting (NOV 2011) (15 U.S.C. 637(a)(14)).
[] (18) 52.219-16, Liquidated DamagesSubcontracting Plan (Jan 1999) (15 U.S.C. 637(d)(4)(F)(i)).
[] (19)(i) 52.219-23, Notice of Price Evaluation Adjustment for Small Disadvantaged Business Concerns (OCT 2008) (10 U.S.C. 2323) (if the offeror elects to waive the adjustment, it shall so indicate in its offer.)
[] (ii) Alternate I (June 2003) of 52.219-23.
[] (20) 52.219-25, Small Disadvantaged Business Participation ProgramDisadvantaged Status and Reporting (DEC 2010) (Pub. L. 103-355, section 7102, and 10 U.S.C. 2323).
[] (21) 52.219-26, Small Disadvantaged Business Participation ProgramIncentive Subcontracting (Oct 2000) (Pub. L. 103-355, section 7102, and 10 U.S.C. 2323).
[] (22) 52.219-27, Notice of Service-Disabled Veteran-Owned Small Business Set-Aside (NOV 2011) (15 U.S.C. 657f).
[X] (23) 52.219-28, Post Award Small Business Program Rerepresentation (APR 2012) (15 U.S.C 632(a)(2)).
[] (24) 52.219–29, Notice of Set-Aside for Economically Disadvantaged Women-Owned Small Business (EDWOSB) Concerns (APR 2012) (15 U.S.C. 637(m)).

- [] (25) 52.219–30, Notice of Set-Aside for Women-Owned Small Business (WOSB) Concerns Eligible Under the WOSB Program (APR 2012) (15 U.S.C. 637(m)).
  - [X] (26) 52.222-3, Convict Labor (June 2003) (E.O. 11755).
  - [] (27) 52.222-19, Child Labor--Cooperation with Authorities and Remedies (MAR 2012) (E.O. 13126).
  - [X] (28) 52.222-21, Prohibition of Segregated Facilities (Feb 1999).
  - [X] (29) 52.222-26, Equal Opportunity (Mar 2007) (E.O. 11246).
  - [X] (30) 52.222-35, Equal Opportunity for Veterans (SEP 2010) (38 U.S.C. 4212).
  - [X] (31) 52.222-36, Affirmative Action for Workers with Disabilities (Oct 2010) (29 U.S.C. 793).
  - [X] (32) 52.222-37, Employment Reports on Veterans (SEP 2010) (38 U.S.C. 4212).
  - [] (33) 52.222-40, Notification of Employee Rights Under the National Labor Relations Act (DEC 2010) (E.O. 13496).
- [] (34) 52.222-54, Employment Eligibility Verification (JUL 2012). (Executive Order 12989). (Not applicable to the acquisition of commercially available off-the-shelf items or certain other types of commercial items as prescribed in 22.1803.)
- [] (35)(i) 52.223-9, Estimate of Percentage of Recovered Material Content for EPA-Designated Items (May 2008) (42 U.S.C.6962(c)(3)(A)(ii)). (Not applicable to the acquisition of commercially available off-the-shelf items.)
- [] (ii) Alternate I (MAY 2008) of 52.223-9 (42 U.S.C. 6962(i)(2)(C)). (Not applicable to the acquisition of commercially available off-the-shelf items.)
  - [] (36) 52.223-15, Energy Efficiency in Energy-Consuming Products (DEC 2007)(42 U.S.C. 8259b).
- [] (37)(i) 52.223-16, IEEE 1680 Standard for the Environmental Assessment of Personal Computer Products (DEC 2007) (E.O. 13423).
  - [] (ii) Alternate I (DEC 2007) of 52.223-16.
  - [X] (38) 52.223-18, Encouraging Contractor Policies to Ban Text Messaging While Driving (AUG 2011)
  - [] (39) 52.225-1, Buy American Act--Supplies (FEB 2009) (41 U.S.C. 10a-10d).
- [] (40)(i) 52.225-3, Buy American Act--Free Trade Agreements--Israeli Trade Act (NOV 2012) (41 U.S.C. chapter 83, 19 U.S.C. 3301 note, 19 U.S.C. 2112 note, 19 U.S.C. 3805 note, 19 U.S.C. 4001 note, Pub. L. 103-182, 108-77, 108-78, 108-286, 108-302, 109-53, 109-169, 109-283, 110-138, 112-41, 112-42, and 112-43).
  - [] (ii) Alternate I (MAR 2012) of 52.225-3.
  - [] (iii) Alternate II (MAR 2012) of 52.225-3.
  - [] (iv) Alternate III (NOV 2012) of 52.225-3.
  - [] (41) 52.225-5, Trade Agreements (NOV 2012) (19 U.S.C. 2501, et seq., 19 U.S.C. 3301 note).

- [X] (42) 52.225-13, Restrictions on Certain Foreign Purchases (JUN 2008) (E.O.'s, proclamations, and statutes administered by the Office of Foreign Assets Control of the Department of the Treasury).
  - [] (43) 52.226-4, Notice of Disaster or Emergency Area Set-Aside (Nov 2007) (42 U.S.C. 5150).
  - [] (44) 52.226-5, Restrictions on Subcontracting Outside Disaster or Emergency Area (Nov 2007) (42 U.S.C. 5150).
- [] (45) 52.232-29, Terms for Financing of Purchases of Commercial Items (Feb 2002) (41 U.S.C. 255(f), 10 U.S.C. 2307(f)).
  - [] (46) 52.232-30, Installment Payments for Commercial Items (Oct 1995) (41 U.S.C. 255(f), 10 U.S.C. 2307(f)).
  - [] (47) 52.232-33, Payment by Electronic Funds Transfer--Central Contractor Registration (Oct 2003) (31 U.S.C. 3332).
- [X] (48) 52.232-34, Payment by Electronic Funds Transfer--Other than Central Contractor Registration (May 1999) (31 U.S.C. 3332).
  - [] (49) 52.232-36, Payment by Third Party (FEB 2010) (31 U.S.C. 3332).
  - [] (50) 52.239-1, Privacy or Security Safeguards (Aug 1996) (5 U.S.C. 552a).
- [] (51)(i) 52.247-64, Preference for Privately Owned U.S.-Flag Commercial Vessels (Feb 2006) (46 U.S.C. Appx. 1241(b) and 10 U.S.C. 2631).
  - [] (ii) Alternate I (Apr 2003) of 52.247-64.
- (c) The Contractor shall comply with the FAR clauses in this paragraph (c), applicable to commercial services, that the Contracting Officer has indicated as being incorporated in this contract by reference to implement provisions of law or Executive orders applicable to acquisitions of commercial items:
  - [X] (1) 52.222-41, Service Contract Act of 1965 (Nov 2007) (41 U.S.C. 351, et seq.).
- [X] (2) 52.222-42, Statement of Equivalent Rates for Federal Hires (May 1989) (29 U.S.C. 206 and 41 U.S.C. 351, et seq.).
- [X] (3) 52.222-43, Fair Labor Standards Act and Service Contract Act--Price Adjustment (Multiple Year and Option Contracts) (Sep 2009) (29 U.S.C. 206 and 41 U.S.C. 351, et seq.).
- [] (4) 52.222-44, Fair Labor Standards Act and Service Contract Act--Price Adjustment (Sep 2009) (29 U.S.C. 206 and 41 U.S.C. 351, et seq.).
- [X] (5) 52.222-51, Exemption from Application of the Service Contract Act to Contracts for Maintenance, Calibration, or Repair of Certain Equipment--Requirements (Nov 2007) (41 U.S.C. 351, et seq.).
- [] (6) 52.222-53, Exemption from Application of the Service Contract Act to Contracts for Certain Services--Requirements (FEB 2009) (41 U.S.C. 351, et seq.).
  - [] (7) 52.222-17, Nondisplacement of Qualified Workers (JAN 2013) (E.O.13495).
  - [] (8) 52.226-6, Promoting Excess Food Donation to Nonprofit Organizations. (MAR 2009)(Pub. L. 110-247)

- [] (9) 52.237-11, Accepting and Dispensing of \$1 Coin (SEP 2008) (31 U.S.C. 5112(p)(1)).
- (d) Comptroller General Examination of Record. The Contractor shall comply with the provisions of this paragraph (d) if this contract was awarded using other than sealed bid, is in excess of the simplified acquisition threshold, and does not contain the clause at 52.215-2, Audit and Records--Negotiation.
- (1) The Comptroller General of the United States, or an authorized representative of the Comptroller General, shall have access to and right to examine any of the Contractor's directly pertinent records involving transactions related to this contract.
- (2) The Contractor shall make available at its offices at all reasonable times the records, materials, and other evidence for examination, audit, or reproduction, until 3 years after final payment under this contract or for any shorter period specified in FAR Subpart 4.7, Contractor Records Retention, of the other clauses of this contract. If this contract is completely or partially terminated, the records relating to the work terminated shall be made available for 3 years after any resulting final termination settlement. Records relating to appeals under the disputes clause or to litigation or the settlement of claims arising under or relating to this contract shall be made available until such appeals, litigation, or claims are finally resolved.
- (3) As used in this clause, records include books, documents, accounting procedures and practices, and other data, regardless of type and regardless of form. This does not require the Contractor to create or maintain any record that the Contractor does not maintain in the ordinary course of business or pursuant to a provision of law.
- (e)(1) Notwithstanding the requirements of the clauses in paragraphs (a), (b), (c), and (d) of this clause, the Contractor is not required to flow down any FAR clause, other than those in this paragraph (e)(1) in a subcontract for commercial items. Unless otherwise indicated below, the extent of the flow down shall be as required by the clause--
- (i) 52.203-13, Contractor Code of Business Ethics and Conduct (APR 2010) (Pub. L. 110-252, Title VI, Chapter 1 (41 U.S.C. 251 note)).
- (ii) 52.219-8, Utilization of Small Business Concerns (DEC 2010) (15 U.S.C. 637(d)(2) and (3)), in all subcontracts that offer further subcontracting opportunities. If the subcontract (except subcontracts to small business concerns) exceeds \$650,000 (\$1.5 million for construction of any public facility), the subcontractor must include 52.219-8 in lower tier subcontracts that offer subcontracting opportunities.
- (iii) 52.222-17, Nondisplacement of Qualified Workers (JAN 2013) (E.O. 13495). Flow down required in accordance with paragraph (I) of FAR clause 52.222-17.
  - (iv) 52.222-26, Equal Opportunity (Mar 2007) (E.O. 11246).
  - (v) 52.222-35, Equal Opportunity for Veterans (SEP 2010) (38 U.S.C. 4212).
  - (vi) 52.222-36, Affirmative Action for Workers with Disabilities (Oct 2010) (29 U.S.C. 793).
- (vii) 52.222-40, Notification of Employee Rights Under the National Labor Relations Act (DEC 2010) (E.O. 13496). Flow down required in accordance with paragraph (f) of FAR clause 52.222-40.
  - (viii) 52.222-41, Service Contract Act of 1965 (Nov 2007) (41 U.S.C. 351, et seq.).
  - (ix) 52.222-50, Combating Trafficking in Persons (FEB 2009) (22 U.S.C. 7104(g)).

Alternate I (AUG 2007) of 52.222-50 (22 U.S.C. 7104(g)).

- (x) 52.222-51, Exemption from Application of the Service Contract Act to Contracts for Maintenance, Calibration, or Repair of Certain Equipment--Requirements "(Nov 2007)" (41 U.S.C. 351, et seq.).
- (xi) 52.222-53, Exemption from Application of the Service Contract Act to Contracts for Certain Services-Requirements (FEB 2009)(41 U.S.C. 351, et seq.).
  - (xii) 52.222-54, Employee Eligibility Verification (JUL 2012)
- (xiii) 52.226-6, Promoting Excess Food Donation to Nonprofit Organizations. (MAR 2009)(Pub. L. 110-247). Flow down required in accordance with paragraph (e) of FAR clause 52.226-6.
- (xiv) 52.247-64, Preference for Privately Owned U.S.-Flag Commercial Vessels (Feb 2006) (46 U.S.C. Appx. 1241(b) and 10 U.S.C. 2631). Flow down required in accordance with paragraph (d) of FAR clause 52.247-64.
- (2) While not required, the contractor may include in its subcontracts for commercial items a minimal number of additional clauses necessary to satisfy its contractual obligations.

(End of Clause)

### C.4 52.217-8 OPTION TO EXTEND SERVICES (NOV 1999)

The Government may require continued performance of any services within the limits and at the rates specified in the contract. These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor. The option provision may be exercised more than once, but the total extension of performance hereunder shall not exceed 6 months. The Contracting Officer may exercise the option by written notice to the Contractor within 30 days.

(End of Clause)

#### C.5 52.217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000)

- (a) The Government may extend the term of this contract by written notice to the Contractor within 30 days; provided that the Government gives the Contractor a preliminary written notice of its intent to extend at least 60 days before the contract expires. The preliminary notice does not commit the Government to an extension.
- (b) If the Government exercises this option, the extended contract shall be considered to include this option clause.
- (c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed two (2) years.

(End of Clause)

#### C.6 52.224-1 PRIVACY ACT NOTIFICATION (APR 1984)

The Contractor will be required to design, develop, or operate a system of records on individuals, to accomplish an agency function subject to the Privacy Act of 1974, Public Law 93-579, December 31, 1974 (5 U.S.C. 552a) and applicable agency regulations. Violation of the Act may involve the imposition of criminal penalties.

(End of Clause)

# C.7 52.224-2 PRIVACY ACT (APR 1984)

- (a) The Contractor agrees to--
- (1) Comply with the Privacy Act of 1974 (the Act) and the agency rules and regulations issued under the Act in the design, development, or operation of any system of records on individuals to accomplish an agency function when the contract specifically identifies--
  - (i) The systems of records; and
  - (ii) The design, development, or operation work that the contractor is to perform;
- (2) Include the Privacy Act notification contained in this contract in every solicitation and resulting subcontract and in every subcontract awarded without a solicitation, when the work statement in the proposed subcontract requires the design, development, or operation of a system of records on individuals that is subject to the Act; and
- (3) Include this clause, including this subparagraph (3), in all subcontracts awarded under this contract which requires the design, development, or operation of such a system of records.
- (b) In the event of violations of the Act, a civil action may be brought against the agency involved when the violation concerns the design, development, or operation of a system of records on individuals to accomplish an agency function, and criminal penalties may be imposed upon the officers or employees of the agency when the violation concerns the operation of a system of records on individuals to accomplish an agency function. For purposes of the Act, when the contract is for the operation of a system of records on individuals to accomplish an agency function, the Contractor and any employee of the Contractor is considered to be an employee of the agency.
- (c) (1) "Operation of a system of records," as used in this clause, means performance of any of the activities associated with maintaining the system of records, including the collection, use, and dissemination of records.
- (2) "Record," as used in this clause, means any item, collection, or grouping of information about an individual that is maintained by an agency, including, but not limited to, education, financial transactions, medical history, and criminal or employment history and that contains the person's name, or the identifying number, symbol, or other identifying particular assigned to the individual, such as a fingerprint or voiceprint or a photograph.
- (3) "System of records on individuals," as used in this clause, means a group of any records under the control of any agency from which information is retrieved by the name of the individual or by some identifying number, symbol, or other identifying particular assigned to the individual.

(End of Clause)

# C.8 52.227-17 RIGHTS IN DATA - SPECIAL WORKS (DEC 2007)

(a) Definitions. As used in this clause--

"Data" means recorded information, regardless of form or the media on which it may be recorded. The term includes technical data and computer software. The term does not include information incidental to contract administration, such as financial, administrative, cost or pricing, or management information.

"Unlimited rights" means the rights of the Government to use, disclose, reproduce, prepare derivative works, distribute copies to the public, and perform publicly and display publicly, in any manner and for any purpose, and to have or permit others to do so.

- (b) Allocation of Rights.
- (1) The Government shall have--
- (i) Unlimited rights in all data delivered under this contract, and in all data first produced in the performance of this contract, except as provided in paragraph (c) of this clause.
- (ii) The right to limit assertion of copyright in data first produced in the performance of this contract, and to obtain assignment of copyright in that data, in accordance with paragraph (c)(1) of this clause.
  - (iii) The right to limit the release and use of certain data in accordance with paragraph (d) of this clause.
- (2) The Contractor shall have, to the extent permission is granted in accordance with paragraph (c)(1) of this clause, the right to assert claim to copyright subsisting in data first produced in the performance of this contract.
- (c) Copyright--
- (1) Data first produced in the performance of this contract.
- (i) The Contractor shall not assert or authorize others to assert any claim to copyright subsisting in any data first produced in the performance of this contract without prior written permission of the Contracting Officer. When copyright is asserted, the Contractor shall affix the appropriate copyright notice of 17 *U.S.C.* 401 or 402 and acknowledgment of Government sponsorship (including contract number) to the data when delivered to the Government, as well as when the data are published or deposited for registration as a published work in the U.S. Copyright Office. The Contractor grants to the Government, and others acting on its behalf, a paid-up, nonexclusive, irrevocable, worldwide license for all delivered data to reproduce, prepare derivative works, distribute copies to the public, and perform publicly and display publicly, by or on behalf of the Government.
- (ii) If the Government desires to obtain copyright in data first produced in the performance of this contract and permission has not been granted as set forth in paragraph (c)(1)(i) of this clause, the Contracting Officer shall direct the Contractor to assign (with or without registration), or obtain the assignment of, the copyright to the Government or its designated assignee.
- (2) Data not first produced in the performance of this contract. The Contractor shall not, without prior written permission of the Contracting Officer, incorporate in data delivered under this contract any data not first produced in the performance of this contract and that contain the copyright notice of 17 U.S.C. 401 or 402, unless the Contractor identifies such data and grants to the Government, or acquires on its behalf, a license of the same scope as set forth in paragraph (c)(1) of this clause.
- (d) *Release and use restrictions*. Except as otherwise specifically provided for in this contract, the Contractor shall not use, release, reproduce, distribute, or publish any data first produced in the performance of this contract, nor authorize others to do so, without written permission of the Contracting Officer.
- (e) *Indemnity*. The Contractor shall indemnify the Government and its officers, agents, and employees acting for the Government against any liability, including costs and expenses, incurred as the result of the violation of trade secrets,

copyrights, or right of privacy or publicity, arising out of the creation, delivery, publication, or use of any data furnished under this contract; or any libelous or other unlawful matter contained in such data. The provisions of this paragraph do not apply unless the Government provides notice to the Contractor as soon as practicable of any claim or suit, affords the Contractor an opportunity under applicable laws, rules, or regulations to participate in the defense of the claim or suit, and obtains the Contractor's consent to the settlement of any claim or suit other than as required by final decree of a court of competent jurisdiction; and these provisions do not apply to material furnished to the Contractor by the Government and incorporated in data to which this clause applies.

(End of Clause)

#### C.9 52.227-14 RIGHTS IN DATA--GENERAL (DEC 2007)

(a) Definitions. As used in this clause--

"Computer database" or "database" means a collection of recorded information in a form capable of, and for the purpose of, being stored in, processed, and operated on by a computer. The term does not include computer software.

"Computer software"--

- (1) Means
- (i) Computer programs that comprise a series of instructions, rules, routines, or statements, regardless of the media in which recorded, that allow or cause a computer to perform a specific operation or series of operations; and
- (ii) Recorded information comprising source code listings, design details, algorithms, processes, flow charts, formulas, and related material that would enable the computer program to be produced, created, or compiled.
  - (2) Does not include computer databases or computer software documentation.

"Computer software documentation" means owner's manuals, user's manuals, installation instructions, operating instructions, and other similar items, regardless of storage medium, that explain the capabilities of the computer software or provide instructions for using the software.

"Data" means recorded information, regardless of form or the media on which it may be recorded. The term includes technical data and computer software. The term does not include information incidental to contract administration, such as financial, administrative, cost or pricing, or management information.

"Form, fit, and function data" means data relating to items, components, or processes that are sufficient to enable physical and functional interchangeability, and data identifying source, size, configuration, mating and attachment characteristics, functional characteristics, and performance requirements. For computer software it means data identifying source, functional characteristics, and performance requirements but specifically excludes the source code, algorithms, processes, formulas, and flow charts of the software.

"Limited rights" means the rights of the Government in limited rights data as set forth in the Limited Rights Notice of paragraph (g)(3) if included in this clause.

"Limited rights data" means data, other than computer software, that embody trade secrets or are commercial or financial and confidential or privileged, to the extent that such data pertain to items, components, or processes developed at private expense, including minor modifications.

"Restricted computer software" means computer software developed at private expense and that is a trade secret, is commercial or financial and confidential or privileged, or is copyrighted computer software, including minor modifications of the computer software.

"Restricted rights", as used in this clause, means the rights of the Government in restricted computer software, as set forth in a Restricted Rights Notice of paragraph (g) if included in this clause, or as otherwise may be provided in a collateral agreement incorporated in and made part of this contract, including minor modifications of such computer software.

"Technical data", means recorded information (regardless of the form or method of the recording) of a scientific or technical nature (including computer databases and computer software documentation). This term does not include computer software or financial, administrative, cost or pricing, or management data or other information incidental to contract administration. The term includes recorded information of a scientific or technical nature that is included in computer databases (See 41 U.S.C. 403(8)).

"Unlimited rights" means the rights of the Government to use, disclose, reproduce, prepare derivative works, distribute copies to the public, and perform publicly and display publicly, in any manner and for any purpose, and to have or permit others to do so.

- (b) Allocation of rights.
- (1) Except as provided in paragraph (c) of this clause, the Government shall have unlimited rights in--
- (i) Data first produced in the performance of this contract;
- (ii) Form, fit, and function data delivered under this contract;
- (iii) Data delivered under this contract (except for restricted computer software) that constitute manuals or instructional and training material for installation, operation, or routine maintenance and repair of items, components, or processes delivered or furnished for use under this contract; and
- (iv) All other data delivered under this contract unless provided otherwise for limited rights data or restricted computer software in accordance with paragraph (g) of this clause.
  - (2) The Contractor shall have the right to--
- (i) Assert copyright in data first produced in the performance of this contract to the extent provided in paragraph (c)(1) of this clause;
- (ii) Use, release to others, reproduce, distribute, or publish any data first produced or specifically used by the Contractor in the performance of this contract, unless provided otherwise in paragraph (d) of this clause;
- (iii) Substantiate the use of, add, or correct limited rights, restricted rights, or copyright notices and to take other appropriate action, in accordance with paragraphs (e) and (f) of this clause; and
- (iv) Protect from unauthorized disclosure and use those data that are limited rights data or restricted computer software to the extent provided in paragraph (g) of this clause.
- (c) Copyright--

- (1) Data first produced in the performance of this contract.
- (i) Unless provided otherwise in paragraph (d) of this clause, the Contractor may, without prior approval of the Contracting Officer, assert copyright in scientific and technical articles based on or containing data first produced in the performance of this contract and published in academic, technical or professional journals, symposia proceedings, or similar works. The prior, express written permission of the Contracting Officer is required to assert copyright in all other data first produced in the performance of this contract.
- (ii) When authorized to assert copyright to the data, the Contractor shall affix the applicable copyright notices of 17 U.S.C. 401 or 402, and an acknowledgment of Government sponsorship (including contract number).
- (iii) For data other than computer software, the Contractor grants to the Government, and others acting on its behalf, a paid- up, nonexclusive, irrevocable, worldwide license in such copyrighted data to reproduce, prepare derivative works, distribute copies to the public, and perform publicly and display publicly by or on behalf of the Government. For computer software, the Contractor grants to the Government, and others acting on its behalf, a paid-up, nonexclusive, irrevocable, worldwide license in such copyrighted computer software to reproduce, prepare derivative works, and perform publicly and display publicly (but not to distribute copies to the public) by or on behalf of the Government.
- (2) Data not first produced in the performance of this contract. The Contractor shall not, without the prior written permission of the Contracting Officer, incorporate in data delivered under this contract any data not first produced in the performance of this contract unless the Contractor--
  - (i) Identifies the data; and
- (ii) Grants to the Government, or acquires on its behalf, a license of the same scope as set forth in paragraph (c)(1) of this clause or, if such data are restricted computer software, the Government shall acquire a copyright license as set forth in paragraph (g)(4) of this clause (if included in this contract) or as otherwise provided in a collateral agreement incorporated in or made part of this contract.
- (3) Removal of copyright notices. The Government will not remove any authorized copyright notices placed on data pursuant to this paragraph (c), and will include such notices on all reproductions of the data.
- (d) *Release, publication, and use of data*. The Contractor shall have the right to use, release to others, reproduce, distribute, or publish any data first produced or specifically used by the Contractor in the performance of this contract, except--
  - (1) As prohibited by Federal law or regulation (e.g., export control or national security laws or regulations);
  - (2) As expressly set forth in this contract; or
- (3) If the Contractor receives or is given access to data necessary for the performance of this contract that contain restrictive markings, the Contractor shall treat the data in accordance with such markings unless specifically authorized otherwise in writing by the Contracting Officer.
- (e) Unauthorized marking of data.
- (1) Notwithstanding any other provisions of this contract concerning inspection or acceptance, if any data delivered under this contract are marked with the notices specified in paragraph (g)(3) or (g) (4) if included in this clause, and use

of the notices is not authorized by this clause, or if the data bears any other restrictive or limiting markings not authorized by this contract, the Contracting Officer may at any time either return the data to the Contractor, or cancel or ignore the markings. However, pursuant to 41 U.S.C. 253d, the following procedures shall apply prior to canceling or ignoring the markings.

- (i) The Contracting Officer will make written inquiry to the Contractor affording the Contractor 60 days from receipt of the inquiry to provide written justification to substantiate the propriety of the markings;
- (ii) If the Contractor fails to respond or fails to provide written justification to substantiate the propriety of the markings within the 60-day period (or a longer time approved in writing by the Contracting Officer for good cause shown), the Government shall have the right to cancel or ignore the markings at any time after said period and the data will no longer be made subject to any disclosure prohibitions.
- (iii) If the Contractor provides written justification to substantiate the propriety of the markings within the period set in paragraph (e)(1)(i) of this clause, the Contracting Officer will consider such written justification and determine whether or not the markings are to be cancelled or ignored. If the Contracting Officer determines that the markings are authorized, the Contractor will be so notified in writing. If the Contracting Officer determines, with concurrence of the head of the contracting activity, that the markings are not authorized, the Contracting Officer will furnish the Contractor a written determination, which determination will become the final agency decision regarding the appropriateness of the markings unless the Contractor files suit in a court of competent jurisdiction within 90 days of receipt of the Contracting Officer's decision. The Government will continue to abide by the markings under this paragraph (e)(1)(iii) until final resolution of the matter either by the Contracting Officer's determination becoming final (in which instance the Government will thereafter have the right to cancel or ignore the markings at any time and the data will no longer be made subject to any disclosure prohibitions), or by final disposition of the matter by court decision if suit is filed.
- (2) The time limits in the procedures set forth in paragraph (e)(1) of this clause may be modified in accordance with agency regulations implementing the Freedom of Information Act (5 U.S.C. 552) if necessary to respond to a request thereunder.
- (3) Except to the extent the Government's action occurs as the result of final disposition of the matter by a court of competent jurisdiction, the Contractor is not precluded by paragraph (e) of the clause from bringing a claim, in accordance with the Disputes clause of this contract, that may arise as the result of the Government removing or ignoring authorized markings on data delivered under this contract.
- (f) Omitted or incorrect markings.
- (1) Data delivered to the Government without any restrictive markings shall be deemed to have been furnished with unlimited rights. The Government is not liable for the disclosure, use, or reproduction of such data.
- (2) If the unmarked data has not been disclosed without restriction outside the Government, the Contractor may request, within 6 months (or a longer time approved by the Contracting Officer in writing for good cause shown) after delivery of the data, permission to have authorized notices placed on the data at the Contractor's expense. The Contracting Officer may agree to do so if the Contractor--
  - (i) Identifies the data to which the omitted notice is to be applied;
  - (ii) Demonstrates that the omission of the notice was inadvertent;

- (iii) Establishes that the proposed notice is authorized; and
- (iv) Acknowledges that the Government has no liability for the disclosure, use, or reproduction of any data made prior to the addition of the notice or resulting from the omission of the notice.
  - (3) If data has been marked with an incorrect notice, the Contracting Officer may--
- (i) Permit correction of the notice at the Contractor's expense if the Contractor identifies the data and demonstrates that the correct notice is authorized; or
  - (ii) Correct any incorrect notices.
- (g) Protection of limited rights data and restricted computer software.
- (1) The Contractor may withhold from delivery qualifying limited rights data or restricted computer software that are not data identified in paragraphs (b)(1)(i), (ii), and (iii) of this clause. As a condition to this withholding, the Contractor shall--
  - (i) Identify the data being withheld; and
  - (ii) Furnish form, fit, and function data instead.
- (2) Limited rights data that are formatted as a computer database for delivery to the Government shall be treated as limited rights data and not restricted computer software.
  - (3) [Reserved]
- (h) Subcontracting. The Contractor shall obtain from its subcontractors all data and rights therein necessary to fulfill the Contractor's obligations to the Government under this contract. If a subcontractor refuses to accept terms affording the Government those rights, the Contractor shall promptly notify the Contracting Officer of the refusal and shall not proceed with the subcontract award without authorization in writing from the Contracting Officer.
- (i) Relationship to patents or other rights. Nothing contained in this clause shall imply a license to the Government under any patent or be construed as affecting the scope of any license or other right otherwise granted to the Government.

(End of Clause)

## C.10 52.227-14 RIGHTS IN DATA--GENERAL (DEC 2007) ALTERNATE I (DEC 2007)

(a) Definitions. As used in this clause--

"Computer database" or "database" means a collection of recorded information in a form capable of, and for the purpose of, being stored in, processed, and operated on by a computer. The term does not include computer software.

"Computer software"--

- (1) Means
- (i) Computer programs that comprise a series of instructions, rules, routines, or statements, regardless of the media in which recorded, that allow or cause a computer to perform a specific operation or series of operations; and

- (ii) Recorded information comprising source code listings, design details, algorithms, processes, flow charts, formulas, and related material that would enable the computer program to be produced, created, or compiled.
  - (2) Does not include computer databases or computer software documentation.

"Computer software documentation" means owner's manuals, user's manuals, installation instructions, operating instructions, and other similar items, regardless of storage medium, that explain the capabilities of the computer software or provide instructions for using the software.

"Data" means recorded information, regardless of form or the media on which it may be recorded. The term includes technical data and computer software. The term does not include information incidental to contract administration, such as financial, administrative, cost or pricing, or management information.

"Form, fit, and function data" means data relating to items, components, or processes that are sufficient to enable physical and functional interchangeability, and data identifying source, size, configuration, mating and attachment characteristics, functional characteristics, and performance requirements. For computer software it means data identifying source, functional characteristics, and performance requirements but specifically excludes the source code, algorithms, processes, formulas, and flow charts of the software.

"Limited rights" means the rights of the Government in limited rights data as set forth in the Limited Rights Notice of paragraph (g)(3) if included in this clause.

"Limited rights data" means data, other than computer software, developed at private expense that embody trade secrets or are commercial or financial and confidential or privileged.

"Restricted computer software" means computer software developed at private expense and that is a trade secret, is commercial or financial and confidential or privileged, or is copyrighted computer software, including minor modifications of the computer software.

"Restricted rights", as used in this clause, means the rights of the Government in restricted computer software, as set forth in a Restricted Rights Notice of paragraph (g) if included in this clause, or as otherwise may be provided in a collateral agreement incorporated in and made part of this contract, including minor modifications of such computer software.

"Technical data", means recorded information (regardless of the form or method of the recording) of a scientific or technical nature (including computer databases and computer software documentation). This term does not include computer software or financial, administrative, cost or pricing, or management data or other information incidental to contract administration. The term includes recorded information of a scientific or technical nature that is included in computer databases (See 41 U.S.C. 403(8)).

"Unlimited rights" means the rights of the Government to use, disclose, reproduce, prepare derivative works, distribute copies to the public, and perform publicly and display publicly, in any manner and for any purpose, and to have or permit others to do so.

- (b) Allocation of rights.
- (1) Except as provided in paragraph (c) of this clause, the Government shall have unlimited rights in--
- (i) Data first produced in the performance of this contract;

- (ii) Form, fit, and function data delivered under this contract;
- (iii) Data delivered under this contract (except for restricted computer software) that constitute manuals or instructional and training material for installation, operation, or routine maintenance and repair of items, components, or processes delivered or furnished for use under this contract; and
- (iv) All other data delivered under this contract unless provided otherwise for limited rights data or restricted computer software in accordance with paragraph (g) of this clause.
  - (2) The Contractor shall have the right to--
- (i) Assert copyright in data first produced in the performance of this contract to the extent provided in paragraph (c)(1) of this clause;
- (ii) Use, release to others, reproduce, distribute, or publish any data first produced or specifically used by the Contractor in the performance of this contract, unless provided otherwise in paragraph (d) of this clause;
- (iii) Substantiate the use of, add, or correct limited rights, restricted rights, or copyright notices and to take other appropriate action, in accordance with paragraphs (e) and (f) of this clause; and
- (iv) Protect from unauthorized disclosure and use those data that are limited rights data or restricted computer software to the extent provided in paragraph (g) of this clause.
- (c) Copyright--
- (1) Data first produced in the performance of this contract.
- (i) Unless provided otherwise in paragraph (d) of this clause, the Contractor may, without prior approval of the Contracting Officer, assert copyright in scientific and technical articles based on or containing data first produced in the performance of this contract and published in academic, technical or professional journals, symposia proceedings, or similar works. The prior, express written permission of the Contracting Officer is required to assert copyright in all other data first produced in the performance of this contract.
- (ii) When authorized to assert copyright to the data, the Contractor shall affix the applicable copyright notices of 17 U.S.C. 401 or 402, and an acknowledgment of Government sponsorship (including contract number).
- (iii) For data other than computer software, the Contractor grants to the Government, and others acting on its behalf, a paid- up, nonexclusive, irrevocable, worldwide license in such copyrighted data to reproduce, prepare derivative works, distribute copies to the public, and perform publicly and display publicly by or on behalf of the Government. For computer software, the Contractor grants to the Government, and others acting on its behalf, a paid-up, nonexclusive, irrevocable, worldwide license in such copyrighted computer software to reproduce, prepare derivative works, and perform publicly and display publicly (but not to distribute copies to the public) by or on behalf of the Government.
- (2) Data not first produced in the performance of this contract. The Contractor shall not, without the prior written permission of the Contracting Officer, incorporate in data delivered under this contract any data not first produced in the performance of this contract unless the Contractor--
  - (i) Identifies the data; and

- (ii) Grants to the Government, or acquires on its behalf, a license of the same scope as set forth in paragraph (c)(1) of this clause or, if such data are restricted computer software, the Government shall acquire a copyright license as set forth in paragraph (g)(4) of this clause (if included in this contract) or as otherwise provided in a collateral agreement incorporated in or made part of this contract.
- (3) Removal of copyright notices. The Government will not remove any authorized copyright notices placed on data pursuant to this paragraph (c), and will include such notices on all reproductions of the data.
- (d) Release, publication, and use of data. The Contractor shall have the right to use, release to others, reproduce, distribute, or publish any data first produced or specifically used by the Contractor in the performance of this contract, except--
  - (1) As prohibited by Federal law or regulation (e.g., export control or national security laws or regulations);
  - (2) As expressly set forth in this contract; or
- (3) If the Contractor receives or is given access to data necessary for the performance of this contract that contain restrictive markings, the Contractor shall treat the data in accordance with such markings unless specifically authorized otherwise in writing by the Contracting Officer.
- (e) Unauthorized marking of data.
- (1) Notwithstanding any other provisions of this contract concerning inspection or acceptance, if any data delivered under this contract are marked with the notices specified in paragraph (g)(3) or (g) (4) if included in this clause, and use of the notices is not authorized by this clause, or if the data bears any other restrictive or limiting markings not authorized by this contract, the Contracting Officer may at any time either return the data to the Contractor, or cancel or ignore the markings. However, pursuant to 41 U.S.C. 253d, the following procedures shall apply prior to canceling or ignoring the markings.
- (i) The Contracting Officer will make written inquiry to the Contractor affording the Contractor 60 days from receipt of the inquiry to provide written justification to substantiate the propriety of the markings;
- (ii) If the Contractor fails to respond or fails to provide written justification to substantiate the propriety of the markings within the 60-day period (or a longer time approved in writing by the Contracting Officer for good cause shown), the Government shall have the right to cancel or ignore the markings at any time after said period and the data will no longer be made subject to any disclosure prohibitions.
- (iii) If the Contractor provides written justification to substantiate the propriety of the markings within the period set in paragraph (e)(1)(i) of this clause, the Contracting Officer will consider such written justification and determine whether or not the markings are to be cancelled or ignored. If the Contracting Officer determines that the markings are authorized, the Contractor will be so notified in writing. If the Contracting Officer determines, with concurrence of the head of the contracting activity, that the markings are not authorized, the Contracting Officer will furnish the Contractor a written determination, which determination will become the final agency decision regarding the appropriateness of the markings unless the Contractor files suit in a court of competent jurisdiction within 90 days of receipt of the Contracting Officer's decision. The Government will continue to abide by the markings under this paragraph (e)(1)(iii) until final resolution of the matter either by the Contracting Officer's determination becoming final (in which instance

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the Government will thereafter have the right to cancel or ignore the markings at any time and the data will no longer be made subject to any disclosure prohibitions), or by final disposition of the matter by court decision if suit is filed.

- (2) The time limits in the procedures set forth in paragraph (e)(1) of this clause may be modified in accordance with agency regulations implementing the Freedom of Information Act (5 U.S.C. 552) if necessary to respond to a request thereunder.
- (3) Except to the extent the Government's action occurs as the result of final disposition of the matter by a court of competent jurisdiction, the Contractor is not precluded by paragraph (e) of the clause from bringing a claim, in accordance with the Disputes clause of this contract, that may arise as the result of the Government removing or ignoring authorized markings on data delivered under this contract.
- (f) Omitted or incorrect markings.
- (1) Data delivered to the Government without any restrictive markings shall be deemed to have been furnished with unlimited rights. The Government is not liable for the disclosure, use, or reproduction of such data.
- (2) If the unmarked data has not been disclosed without restriction outside the Government, the Contractor may request, within 6 months (or a longer time approved by the Contracting Officer in writing for good cause shown) after delivery of the data, permission to have authorized notices placed on the data at the Contractor's expense. The Contracting Officer may agree to do so if the Contractor--
  - (i) Identifies the data to which the omitted notice is to be applied;
  - (ii) Demonstrates that the omission of the notice was inadvertent;
  - (iii) Establishes that the proposed notice is authorized; and
- (iv) Acknowledges that the Government has no liability for the disclosure, use, or reproduction of any data made prior to the addition of the notice or resulting from the omission of the notice.
  - (3) If data has been marked with an incorrect notice, the Contracting Officer may--
- (i) Permit correction of the notice at the Contractor's expense if the Contractor identifies the data and demonstrates that the correct notice is authorized; or
  - (ii) Correct any incorrect notices.
- (g) Protection of limited rights data and restricted computer software.
- (1) The Contractor may withhold from delivery qualifying limited rights data or restricted computer software that are not data identified in paragraphs (b)(1)(i), (ii), and (iii) of this clause. As a condition to this withholding, the Contractor shall--
  - (i) Identify the data being withheld; and
  - (ii) Furnish form, fit, and function data instead.
- (2) Limited rights data that are formatted as a computer database for delivery to the Government shall be treated as limited rights data and not restricted computer software.

- (3) [Reserved]
- (h) *Subcontracting*. The Contractor shall obtain from its subcontractors all data and rights therein necessary to fulfill the Contractor's obligations to the Government under this contract. If a subcontractor refuses to accept terms affording the Government those rights, the Contractor shall promptly notify the Contracting Officer of the refusal and shall not proceed with the subcontract award without authorization in writing from the Contracting Officer.
- (i) Relationship to patents or other rights. Nothing contained in this clause shall imply a license to the Government under any patent or be construed as affecting the scope of any license or other right otherwise granted to the Government.

(	(End	of	Cla	use)

ALTERNATE I	(JUN 1987)
ALTERNATE II	(JUN 1987)
ALTERNATE III	(JUN 1987)
ALTERNATE IV	(JUN 1987)
ALTERNATE V	(JUN 1987)

## **C.11 52.232-18 AVAILABILITY OF FUNDS (APR 1984)**

Funds are not presently available for this contract. The Government's obligation under this contract is contingent upon the availability of appropriated funds from which payment for contract purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are made available to the Contracting Officer for this contract and until the Contractor receives notice of such availability, to be confirmed in writing by the Contracting Officer.

(End of Clause)

## **C.12 52.237-3 CONTINUITY OF SERVICES (JAN 1991)**

- (a) The Contractor recognizes that the services under this contract are vital to the Government and must be continued without interruption and that, upon contract expiration, a successor, either the Government or another contractor, may continue them. The Contractor agrees to (1) furnish phase-in training and (2) exercise its best efforts and cooperation to effect an orderly and efficient transition to a successor.
- (b) The Contractor shall, upon the Contracting Officer's written notice, (1) furnish phase-in, phase-out services for up to 90 days after this contract expires and (2) negotiate in good faith a plan with a successor to determine the nature and extent of phase-in, phase-out services required. The plan shall specify a training program and a date for transferring responsibilities for each division of work described in the plan, and shall be subject to the Contracting Officer's approval. The Contractor shall provide sufficient experienced personnel during the phase-in, phase-out period to ensure that the services called for by this contract are maintained at the required level of proficiency.
- (c) The Contractor shall allow as many personnel as practicable to remain on the job to help the successor maintain the continuity and consistency of the services required by this contract. The Contractor also shall disclose necessary personnel records and allow the successor to conduct on-site interviews with these employees. If selected employees

are agreeable to the change, the Contractor shall release them at a mutually agreeable date and negotiate transfer of their earned fringe benefits to the successor.

(d) The Contractor shall be reimbursed for all reasonable phase-in, phase-out costs (i.e., costs incurred within the agreed period after contract expiration that result from phase-in, phase-out operations) and a fee (profit) not to exceed a pro rata portion of the fee (profit) under this contract.

(End of Clause)

## C.13 52.252-2 CLAUSES INCORPORATED BY REFERENCE (FEB 1998)

This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. Also, the full text of a clause may be accessed electronically at this/these address(es):

http://www.acquisition.gov/far/index.html http://www.va.gov/oamm/oa/ars/policyreg/vaar/index.cfm

(End of Clause)

## C.14 VAAR 852.203-70 COMMERCIAL ADVERTISING (JAN 2008)

The bidder or offeror agrees that if a contract is awarded to him/her, as a result of this solicitation, he/she will not advertise the award of the contract in his/her commercial advertising in such a manner as to state or imply that the Department of Veterans Affairs endorses a product, project or commercial line of endeavor.

(End of Clause)

## C.15 VAAR 852.237-70 CONTRACTOR RESPONSIBILITIES (APR 1984)

The contractor shall obtain all necessary licenses and/or permits required to perform this work. He/she shall take all reasonable precautions necessary to protect persons and property from injury or damage during the performance of this contract. He/she shall be responsible for any injury to himself/herself, his/her employees, as well as for any damage to personal or public property that occurs during the performance of this contract that is caused by his/her employees fault or negligence, and shall maintain personal liability and property damage insurance having coverage for a limit as required by the laws of the State of Georgia. Further, it is agreed that any negligence of the Government, its officers, agents, servants and employees, shall not be the responsibility of the contractor hereunder with the regard to any claims, loss, damage, injury, and liability resulting there from.

(End of Clause)

(End of Addendum to 52.212-4)

## SECTION D - CONTRACT DOCUMENTS, EXHIBITS, OR ATTACHMENTS

## Attachment A

The contractor will comply with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and maintain the minimum necessary protected health information data required for the survey process. The contractor will develop and use proprietary patient satisfaction measurement tools, methodologies, and databases to advise and assist health care providers improve the quality of patient care. "The Atlanta VA Medical Center" is a health care provider and will engage the contractor to assist with health care operations, specifically to provide services to help the medical center with internal quality oversight review, with conducting quality assessment and improvement activities which include evaluating outcomes, and evaluating practitioner and provider performance. In connection with services to be provided by the contractor, the Atlanta VA Medical Center may disclose patient information (as defined below) which the medical center has obtained or created as part of the patient's treatment. Under the business relationship between the contractor and the Atlanta VA Medical Center, the medical center will allow the contractor limited access to certain patient information, which is the sole property of the medical center. The contractor will provide reasonable administrative, technical and physical safeguards to protect the integrity and confidentiality of patient information within its control. The contractor will also prevent reasonably anticipated threats to the security or integrity of such patient information as well as unauthorized uses or disclosures of such patient information, and will secure compliance by its representatives.

#### Definitions:

"Patient information" means any individually identifiable health information which: (a) contains personal identifying demographic information which would, either alone or in combination with other publicly available information, allow identification of an individual, such as the patient's name, address, phone number, social security number, or other information; and (b) relates to the past or present physical or mental health or condition of an individual.

"Atlanta VA Medical Center information" means patient satisfaction measurement data, analyses and reports created for the medical center by the contractor based on data furnished by the medical center and by medical center's patients and that is readily identifiable to the medical center as the source of the information.

"Representatives" include directors, officers, employees, accountants, attorneys and other agents.

Restrictions on the use and re-release of patient information. The parties agree that the contractor and its representatives may use patient information (a) to do statistical analyses and create reports to be released only to the Atlanta VA Medical Center. The contractor will not re-release patient information or Atlanta VA Medical Center information to any person other than to the Atlanta VA Medical Center and to contractor representatives who have a need to know such information for providing services to the Atlanta VA Medical Center in accordance with the underlying agreement between the parties, except with the written consent of the Atlanta VA Medical Center. All contractor representatives will be required to sign a non-disclosure agreement as a condition of their employment, a copy of which is available for review upon request by the Atlanta VA Medical Center. The vendor will be required to perform background checks on all contractor representatives having access to Atlanta VA Medical Center patient information and be able to provide information upon request related as to the information obtained in the background check to the Atlanta VA Medical Center.

<u>De-identification of patient information</u>. Within the contractor's base, any Atlanta VA Medical Center patient information will be required to be de-identified and stripped of indicators such that one skilled in administering medical records could not link medical information to a specific patient. Data which has been stripped of patient identifying indicators such as patient name and address and incorporated into the contractor's comparative or benchmark databases shall cease to be patient information creates large comparative or benchmark patient satisfaction databases to help health care providers improve the efficiency and effectiveness of health care delivery. The contractor may include in their database data that has been de-identified and stripped of indicators such that one skilled in administering medical records could not link medical information to a specific patient.

The contractor will be required to enter into and sign a Business Associate Agreement.

## Attachment B

MARCH 12, 2010

VA HANDBOOK 6500.6 APPENDIX B

VA ACQUISITION REGULATION SOLICITATION PROVISION AND CONTRACT CLAUSE

NOTE: This clause will undergo official rule making by the Office of Acquisitions and Logistics. The below language will be submitted for public review through the *Federal Register*. The final wording of the clause may be changed from what is outlined below based on public review and comment. Once approved, the final language in the clause can be obtained from the office of Acquisitions and Logistics Programs and Policy.

1. SUBPART 839.2 – INFORMATION AND INFORMATION TECHNOLOGY SECURITY REQUIREMENTS

839.201 Contract clause for Information and Information Technology Security:

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- a. Due to the threat of data breach, compromise or loss of information that resides on either VA-owned or contractor-owned systems, and to comply with Federal laws and regulations, VA has developed an Information and Information Technology Security clause to be used when VA sensitive information is accessed, used, stored, generated, transmitted, or exchanged by and between A and a contractor, subcontractor, or a third party in any format (e.g., paper, microfiche, electronic of magnetic portable media).
- b. In solicitations and contracts where VA Sensitive Information or Information Technology will be accessed or utilized, the CO shall insert the clause found at 852.273-75, Security Requirements for Unclassified Information Technology Resources.
- 2. <u>852.273-75</u> SECURITY REQUIREMENTS FOR UNCLASSIFIED INFORMATION TECHNOLOGY RESOURCES (INTERIM OCTROBER 2008)

As prescribed in 839.201, insert the following clause:

The contractor, their personnel, and their subcontractors shall be subject to the Federal laws, regulations, standards, and VA Directives and Handbooks regarding information and information system security as delineated in this contract.

(END OF CLAUSE)

# Attachment C

**MARCH 12, 2010** 

**VA HANDBOOK 6500.6** 

**APPENDIX C** 

VA INFORMATION AND INFORMATION SYSTEM SECURITY/PRIVACY LANGUAGE FOR INCLUSION INTO CONTRACTS, AS APPROPRIATE

#### 1. GENERAL

Contractors, contractor personnel, subcontractors, and subcontractor personnel shall be

subject to the same Federal laws, regulations, standards, and VA Directives and Handbooks as VA and VA personnel regarding information and information system security.

#### 2. ACCESS TO VA INFORMATION AND VA INFORMATION SYSTEMS

- a. A contractor/subcontrator shall request logical (technical) or physical access to VA information and VA information systems for their employees, subcontractors, and affiliates only to the extent necessary to perform the services specified in the contract, agreement, or task order.
- b. All contractors, subcontractors, and third-party servicers and associates working with VA information are subject to the same investigative requirements as those of VA appointees or employees who have access to the same types of information. The level and process of background security investigations for contractors must be in accordance with VA Directive and Handbook 0710, Personnel Suitability and Security Program. The Office for Operations, Security, and Preparedness is responsible for these policies and procedures.
- c. Contract personnel who require access to national security programs must have a valid security clearance. National Industrial Security Program (NISP) was established by Executive Order 12829 to ensure that cleared U.S. defense industry contract personnel safeguard the classified information in their possession while performing work on contracts, programs, bids, or research and development efforts. The Department of Veterans Affairs does not have a Memorandum of Agreement with Defense Security Service (DSS). Verification of a Security Clearance must be processed through the Special Security Officer located in the Planning and National Security Service within the Office of Operations, Security, and Preparedness.
- d. Custom software development and outsourced operations must be located in the U.S. to the maximum extent practical. If such services are proposed to be performed abroad and are not disallowed by other VA policy or mandates, the contractor/subcontractor must state where all non-U.S. services are provided and detail a security plan, deemed to be acceptable by VA, specifically to address mitigation of the resulting problems of communication, control, data protection, and so forth. Location within the U.S. may be an evaluation factor.
- e. The contractor or subcontractor must notify the Contracting Officer immediately when an employee working on a VA system or with access to VA information is reassigned or leaves the contractor's or subcontractor's employ. The Contracting Officer must also be notified immediately by the contractor or subcontractor prior to an unfriendly termination.

#### 3. VA INFORMATION CUSTODIAL LANGUAGE

a. Information made available to the contractor or subcontractor by VA for the performance or administration of this contract or information developed by the contractor/subcontractor in performance or administration of the contract shall be used only for those purposes and shall not be used in any other way without the prior written

agreement of the VA. This clause expressly limits the contractor/subcontractor's rights to use data as described in Rights in Data - General, FAR 52.227-14(d) (1).

- b. VA information should not be co-mingled, if possible, with any other data on the contractors/subcontractor's information systems or media storage systems in order to ensure VA requirements related to data protection and media sanitization can be met. If co-mingling must be allowed to meet the requirements of the business need, the contractor must ensure that VA's information is returned to the VA or destroyed in accordance with VA's sanitization requirements. VA reserves the right to conduct on site inspections of contractor and subcontractor IT resources to ensure data security controls, separation of data and job duties, and destruction/media sanitization procedures are in compliance with VA directive requirements.
  - c. Prior to termination or completion of this contract, contractor/subcontractor

must not destroy information received from VA, or gathered/created by the contractor in the course of performing this contract without prior written approval by the VA. Any data destruction done on behalf of VA by a contractor/subcontractor must be done in accordance with National Archives and Records Administration (NARA) requirements as outlined in VA Directive 6300, *Records and Information Management* and its Handbook 6300.1 *Records Management Procedures*, applicable VA Records Control Schedules, and VA Handbook 6500.1, *Electronic Media Sanitization*. Self-certification by the contractor that the data destruction requirements above have been met must be sent to the VA Contracting Officer within 30 days of termination of the contract.

- d. The contractor/subcontractor must receive, gather, store, back up, maintain, use, disclose and dispose of VA information only in compliance with the terms of the contract and applicable Federal and VA information confidentiality and security laws, regulations and policies. If Federal or VA information confidentiality and security laws, regulations and policies become applicable to the VA information or information systems after execution of the contract, or if NIST issues or updates applicable FIPS or Special Publications (SP) after execution of this contract, the parties agree to negotiate in good faith to implement the information confidentiality and security laws, regulations and policies in this contract.
- e. The contractor/subcontractor shall not make copies of VA information except as authorized and necessary to perform the terms of the agreement or to preserve electronic information stored on contractor/subcontractor electronic storage media for restoration in case any electronic equipment or data used by the contractor/subcontractor needs to be restored to an operating state. If copies are made for restoration purposes, after the restoration is complete, the copies must be appropriately destroyed.
- f. If VA determines that the contractor has violated any of the information confidentiality, privacy, and security provisions of the contract, it shall be sufficient grounds for VA to withhold payment to the contractor or third party or terminate the contract for default or terminate for cause under Federal Acquisition Regulation (FAR) part 12.

- g. If a VHA contract is terminated for cause, the associated BAA must also be terminated and appropriate actions taken in accordance with VHA Handbook 1600.01, *Business Associate Agreements*. Absent an agreement to use or disclose protected health information, there is no business associate relationship.
- h. The contractor/subcontractor must store, transport, or transmit VA sensitive information in an encrypted form, using VA-approved encryption tools that are, at a minimum, FIPS 140-2 validated.
- i. The contractor/subcontractor's firewall and Web services security controls, if applicable, shall meet or exceed VA's minimum requirements. VA Configuration Guidelines are available upon request.
- j. Except for uses and disclosures of VA information authorized by this contract for performance of the contract, the contractor/subcontractor may use and disclose VA information only in two other situations: (i) in response to a qualifying order of a court of competent jurisdiction, or (ii) with VA's prior written approval. The contractor/subcontractor must refer all requests for, demands for production of, or inquiries about, VA information and information systems to the VA contracting officer for response.
- k. Notwithstanding the provision above, the contractor/subcontractor shall not release VA records protected by Title 38 U.S.C. 5705, confidentiality of medical quality assurance records and/or Title 38 U.S.C. 7332, confidentiality of certain health records pertaining to drug addiction, sickle cell anemia, alcoholism or alcohol abuse, or infection with human immunodeficiency virus. If the contractor/subcontractor is in receipt of a court order or other requests for the above mentioned information, that contractor/subcontractor shall immediately refer such court orders or other requests to the VA contracting officer for response.
- I. For service that involves the storage, generating, transmitting, or exchanging of VA sensitive information but does not require C&A or an MOU-ISA for system interconnection, the contractor/subcontractor must complete a Contractor Security Control Assessment (CSCA) on a yearly basis and provide it to the COTR.

#### 4. INFORMATION SYSTEM DESIGN AND DEVELOPMENT

a. Information systems that are designed or developed for or on behalf of VA at non-VA facilities shall comply with all VA directives developed in accordance with FISMA, HIPAA, NIST, and related VA security and privacy control requirements for Federal information systems. This includes standards for the protection of electronic PHI, outlined in

45 C.F.R. Part 164, Subpart C, information and system security categorization level designations in accordance with FIPS 199 and FIPS 200 with implementation of all baseline security controls commensurate with the FIPS 199 system security categorization (reference Appendix D of VA Handbook 6500, VA Information Security Program). During the development cycle a Privacy Impact Assessment (PIA) must be completed, provided to the COTR, and approved by the VA Privacy Service in accordance with Directive 6507, VA Privacy Impact Assessment.

- b. The contractor/subcontractor shall certify to the COTR that applications are fully functional and operate correctly as intended on systems using the VA Federal Desktop Core Configuration (FDCC), and the common security configuration guidelines provided by NIST or the VA. This includes Internet Explorer 7 configured to operate on Windows XP and Vista (in Protected Mode on Vista) and future versions, as required.
- c. The standard installation, operation, maintenance, updating, and patching of software shall not alter the configuration settings from the VA approved and FDCC configuration. Information technology staff must also use the Windows Installer Service for installation to the default "program files" directory and silently install and uninstall.
- d. Applications designed for normal end users shall run in the standard user context without elevated system administration privileges.
- e. The security controls must be designed, developed, approved by VA, and implemented in accordance with the provisions of VA security system development life cycle as outlined in NIST Special Publication 800-37, *Guide for Applying the Risk Management Framework to Federal Information Systems*, VA Handbook 6500, *Information Security Program* and VA Handbook 6500.5, *Incorporating Security and Privacy in System Development Lifecycle*.
- f. The contractor/subcontractor is required to design, develop, or operate a System of Records Notice (SOR) on individuals to accomplish an agency function subject to the Privacy Act of 1974, (as amended), Public Law 93-579, December 31, 1974 (5 U.S.C. 552a) and applicable agency regulations. Violation of the Privacy Act may involve the imposition of criminal and civil penalties.
  - g. The contractor/subcontractor agrees to:
- (1) Comply with the Privacy Act of 1974 (the Act) and the agency rules and regulations issued under the Act in the design, development, or operation of any system of records on individuals to accomplish an agency function when the contract specifically identifies:
  - (a) The Systems of Records (SOR); and

(2) Include the Privacy Act notification contained in this contract in every solicitation and resulting subcontract and in every subcontract awarded without a solicitation, when the work statement in the proposed subcontract requires the redesign, development, or operation of a SOR on individuals that is subject to the Privacy Act; and (3) Include this Privacy Act clause, including this subparagraph (3), in all subcontracts awarded under this contract which requires the design, development, or operation of such a SOR. h. In the event of violations of the Act, a civil action may be brought against the agency involved when the violation concerns the design, development, or operation of a SOR on individuals to accomplish an agency function, and criminal penalties may be imposed upon the officers or employees of the agency when the violation concerns the operation of a SOR on individuals to accomplish an agency function. For purposes of the Act, when the contract is for contractor/subcontractor is considered to be an employee of the agency. (1) "Operation of a System of Records" means performance of any of the activities associated with maintaining the SOR, including the collection, use, maintenance, and dissemination of records. (2) "Record" means any item, collection, or grouping of information about an individual that is maintained by an agency, including, but not limited to, education, financial transactions, medical history, and criminal or employment history and contains the person's name, or identifying number, symbol, or any other identifying particular assigned to the individual, such as a fingerprint or voiceprint, or a photograph. (3) "System of Records" means a group of any records under the control of any agency from which information is retrieved by the name of the individual or by some identifying number, symbol, or other identifying particular assigned to the individual.

i. The vendor shall ensure the security of all procured or developed systems and

firmware. The vendor shall ensure that Security Fixes shall not negatively impact

technologies, including their subcomponents (hereinafter referred to as "Systems"), throughout the life of this contract

hotfixes, upgrades, and any physical components (hereafter referred to as Security Fixes) which may be necessary to fix all security vulnerabilities published or known to the vendor anywhere in the Systems, including Operating Systems and

and any extension, warranty, or maintenance periods. This includes, but is not limited to workarounds, patches,

(b) The design, development, or operation work that the contractor/subcontractor is to perform;

the Systems.

j. The vendor shall notify VA within 24 hours of the discovery or disclosure of successful exploits of the
vulnerability which can compromise the security of the Systems (including the confidentiality or integrity of its data and
operations, or the availability of the system). Such issues shall be remediated as quickly as is practical, but in no event
longer than days.
k. When the Security Fixes involve installing third party patches (such as Microsoft OS patches or Adobe
Acrobat), the vendor will provide written notice to the VA that the patch has been validated as not affecting the Systems
within 10 working days. When the vendor is responsible for operations or maintenance of the Systems, they shall apply
the Security Fixes
within days.
within uays.

I. All other vulnerabilities shall be remediated as specified in this paragraph in a timely manner based on risk, but within 60 days of discovery or disclosure. Exceptions to this paragraph (e.g. for the convenience of VA) shall only be granted with approval of the

contracting officer and the VA Assistant Secretary for Office of Information and Technology.

### 5. INFORMATION SYSTEM HOSTING, OPERATION, MAINTENANCE, OR USE

- a. For information systems that are hosted, operated, maintained, or used on behalf of VA at non-VA facilities, contractors/subcontractors are fully responsible and accountable for ensuring compliance with all HIPAA, Privacy Act, FISMA, NIST, FIPS, and VA security and privacy directives and handbooks. This includes conducting compliant risk assessments, routine vulnerablity scanning, system patching and change management procedures, and the completion of an acceptable contingency plan for each system. The contractor's security control procedures must be equivalent, to those procedures used to secure VA systems. A Privacy Impact Assessment (PIA) must also be provided to the COTR and approved by VA Privacy Service prior to operational approval. All external Internet connections to VA's network involving VA information must be reviewed and approved by VA prior to implementation.
- b. Adequate security controls for collecting, processing, transmitting, and storing of Personally Identifiable Information (PII), as determined by the VA Privacy Service, must be in place, tested, and approved by VA prior to hosting, operation, maintenance, or use of the information system, or systems by or on behalf of VA. These security controls are to be assessed and stated within the PIA and if these controls are determined not to be in place, or inadequate, a Plan of Action and Milestones (POA&M) must be submitted and approved prior to the collection of PII.
- c. Outsourcing (contractor facility, contractor equipment or contractor staff) of systems or network operations, telecommunications services, or other managed services requires certification and accreditation (authorization) (C&A) of

the contractor's systems in accordance with VA Handbook 6500.3, *Certification and Accreditation* and/or the VA OCS Certification Program Office. Government-owned (government facility or government equipment) contractor-operated systems, third party or business partner networks require memorandums of understanding and interconnection agreements (MOU-ISA) which detail what data types are shared, who has access, and the appropriate level of security controls for all systems connected to VA networks.

- d. The contractor/subcontractor's system must adhere to all FISMA, FIPS, and NIST standards related to the annual FISMA security controls assessment and review and update the PIA. Any deficiencies noted during this assessment must be provided to the VA contracting officer and the ISO for entry into VA's POA&M management process. The contractor/subcontractor must use VA's POA&M process to document planned remedial actions to address any deficiencies in information security policies, procedures, and practices, and the completion of those activities. Security deficiencies must be corrected within the timeframes approved by the government. Contractor/subcontractor procedures are subject to periodic, unannounced assessments by VA officials, including the VA Office of Inspector General. The physical security aspects associated with contractor/subcontractor activities must also be subject to such assessments. If major changes to the system occur that may affect the privacy or security of the data or the system, the C&A of the system may need to be reviewed, retested and re-authorized per VA Handbook 6500.3. This may require reviewing and updating all of the documentation (PIA, System Security Plan, Contingency Plan). The Certification Program Office can provide guidance on whether a new C&A would be necessary.
- e. The contractor/subcontractor must conduct an annual self assessment on all systems and outsourced services as required. Both hard copy and electronic copies of the assessment must be provided to the COTR. The government reserves the right to conduct such an assessment using government personnel or another contractor/subcontractor. The

contractor/subcontractor must take appropriate and timely action (this can be specified in the contract) to correct or mitigate any weaknesses discovered during such testing, generally at no additional cost.

f. VA prohibits the installation and use of personally-owned or contractor/subcontractor owned equipment or software on VA's network. If non-VA owned equipment must be used to fulfill the requirements of a contract, it must be stated in the service agreement, SOW or contract. All of the security controls required for government furnished equipment (GFE) must be utilized in approved other equipment (OE) and must be funded by the owner of the equipment. All remote systems must be equipped with, and use, a VA-approved antivirus (AV) software and a personal (host-based or enclave based) firewall that is configured with a VA approved

configuration. Software must be kept current, including all critical updates and

patches. Owners of approved OE are responsible for providing and maintaining the anti-viral software and the firewall on the non-VA owned OE.

g. All electronic storage media used on non-VA leased or non-VA owned IT equipment that is used to store, process, or access VA information must be handled in adherence with VA Handbook 6500.1, *Electronic Media* 

Sanitization upon: (i) completion or termination of the contract or (ii) disposal or return of the IT equipment by the contractor/subcontractor or any person acting on behalf of the contractor/subcontractor, whichever is earlier. Media (hard drives, optical disks, CDs, back-up tapes, etc.) used by the contractors/subcontractors that contain VA information must be returned to the VA for sanitization or destruction or the contractor/subcontractor must self-certify that the media has been disposed of per 6500.1 requirements. This must be completed within 30 days of termination of the contract.

- h. Bio-Medical devices and other equipment or systems containing media (hard drives, optical disks, etc.) with VA sensitive information must not be returned to the vendor at the end of lease, for trade-in, or other purposes. The options are:
  - (1) Vendor must accept the system without the drive;
- (2) VA's initial medical device purchase includes a spare drive which must be installed in place of the original drive at time of turn-in; or
- (3) VA must reimburse the company for media at a reasonable open market replacement cost at time of purchase.
- (4) Due to the highly specialized and sometimes proprietary hardware and software associate with medical equipment/systems, if it is not possible for the VA to retain the harddrive, then;
  - (a) The equipment vendor must have an existing BAA if the device being traded in has sensitive information stored on it and hard drive(s) from the system are being returned physically intact; and
  - (b) Any fixed hard drive on the device must be non-destructively sanitized to the greatest extent possible without negatively impacting system operation. Selective clearing down to patient data folder level is recommended using VA approved and validated overwriting technologies/methods/tools. Applicable media sanitization specifications need to be preapproved and described in the purchase order or contract.
  - (c) A statement needs to be signed by the Director (System Owner) that states that the drive could not be removed and that (a) and (b) controls above are in place and completed. The ISO needs to maintain the documentation.

#### 6. SECURITY INCIDENT INVESTIGATION

- a. The term "security incident" means an event that has, or could have, resulted in unauthorized access to, loss or damage to VA assets, or sensitive information, or an action that breaches VA security procedures. The contractor/subcontractor shall immediately notify the COTR and simultaneously, the designated ISO and Privacy Officer for the contract of any known or suspected security/privacy incidents, or any unauthorized disclosure of sensitive information, including that contained in system(s) to which the contractor/subcontractor has access.
- b. To the extent known by the contractor/subcontractor, the contractor/subcontractor's notice to VA shall identify the information involved, the circumstances surrounding the incident (including to whom, how, when, and where the VA information or assets were placed at risk or compromised), and any other information that the contractor/subcontractor considers relevant.
- c. With respect to unsecured protected health information, the business associate is deemed to have discovered a data breach when the business associate knew or should have known of a breach of such information. Upon discovery, the business associate must notify the covered entity of the breach. Notifications need to be made in accordance with the executed business associate agreement.
- d. In instances of theft or break-in or other criminal activity, the contractor/subcontractor must concurrently report the incident to the appropriate law enforcement entity (or entities) of jurisdiction, including the VA OIG and Security and Law Enforcement. The contractor, its employees, and its subcontractors and their employees shall cooperate with VA and any law enforcement authority responsible for the investigation and prosecution of any possible criminal law violation(s) associated with any incident. The contractor/subcontractor shall cooperate with VA in any civil litigation to recover VA information, obtain monetary or other compensation from a third party for damages arising from any incident, or obtain injunctive relief against any third party arising from, or related to, the incident.

#### 7. LIQUIDATED DAMAGES FOR DATA BREACH

- a. Consistent with the requirements of 38 U.S.C. §5725, a contract may require access to sensitive personal information. If so, the contractor is liable to VA for liquidated damages in the event of a data breach or privacy incident involving any SPI the contractor/subcontractor processes or maintains under this contract.
- b. The contractor/subcontractor shall provide notice to VA of a "security incident" as set forth in the Security Incident Investigation section above. Upon such notification, VA must secure from a non-Department entity or the VA Office of Inspector General an independent risk analysis of the data breach to determine the level of risk associated with the data breach for the potential misuse of any sensitive personal information involved in the data breach. The term 'data breach' means the loss, theft, or other unauthorized access, or any access other than that incidental to the scope of employment, to data containing sensitive personal information, in electronic or printed form, that results in the

•	mpromise of the confidentiality or integrity of the data. Contractor shall fully cooperate with the entity the risk analysis. Failure to cooperate may be deemed a material breach and grounds for contract
c. Each risk	analysis shall address all relevant information concerning the data breach,
including th	e following:
(1)	Nature of the event (loss, theft, unauthorized access);
(2)	Description of the event, including:
	(a) date of occurrence;
hon	(b) data elements involved, including any PII, such as full name, social security number, date of birth, ne address, account number, disability code;
(3)	Number of individuals affected or potentially affected;
(4)	Names of individuals or groups affected or potentially affected;
(5) protection f	Ease of logical data access to the lost, stolen or improperly accessed data in light of the degree of or the data, e.g., unencrypted, plain text;
(6)	Amount of time the data has been out of VA control;
	The likelihood that the sensitive personal information will or has been compromised (made accessible to by unauthorized persons);
(8)	Known misuses of data containing sensitive personal information, if any;
(9)	Assessment of the potential harm to the affected individuals;

(10) Data breach analysis as outlined in 6500.2 Handbook, Management of Security and Privacy Incidents, as appropriate; and
(11) Whether credit protection services may assist record subjects in avoiding or mitigating the results of identity theft based on the sensitive personal information that may have been compromised.
d. Based on the determinations of the independent risk analysis, the contractor shall be responsible for paying to the VA liquidated damages in the amount of \$ per affected individual to cover the cost of providing credit protection services to affected individuals consisting of the following:
(1) Notification;
(2) One year of credit monitoring services consisting of automatic daily monitoring of at least 3 relevant credit bureau reports;
(3) Data breach analysis;
(4) Fraud resolution services, including writing dispute letters, initiating fraud alerts and credit freezes, to assist affected individuals to bring matters to resolution;
(5) One year of identity theft insurance with \$20,000.00 coverage at \$0 deductible; and (6) Necessary legal expenses the subjects may incur to repair falsified or damaged credit records, histories, or financial affairs.
8. SECURITY CONTROLS COMPLIANCE TESTING
D. SECONITI CONTINUES CONTINUED FESTING

On a periodic basis, VA, including the Office of Inspector General, reserves the right to

evaluate any or all of the security controls and privacy practices implemented by the contractor under the clauses contained within the contract. With 10 working-day's notice, at the request of the government, the contractor must fully cooperate and assist in a government-sponsored security controls assessment at each location wherein VA information is processed or stored, or information systems are developed, operated, maintained, or used on behalf of VA, including those initiated by the Office of Inspector General. The government may conduct a security control assessment on

shorter notice (to include unannounce	d assessments) a:	is determined by	VA in the event of	f a security i	ncident or a	t any
other time.						

#### 9. TRAINING

a. All contractor employees and subcontractor employees requiring access to VA information and VA information systems shall complete the following before being granted access to VA information and its systems:

- (1) Sign and acknowledge (either manually or electronically) understanding of and responsibilities for compliance with the *Contractor Rules of Behavior*, Appendix E relating to access to VA information and information systems;
- (2) Successfully complete the VA Cyber Security Awareness and Rules of Behavior training and annually complete required security training;
- (3) Successfully complete the appropriate VA privacy training and annually complete required privacy training; and
- (4) Successfully complete any additional cyber security or privacy training, as required forVA personnel with equivalent information system access [to be defined by the VA program official and provided to the contracting officer for inclusion in the solicitation document e.g., any role-based information security training required in accordance with NIST Special Publication 800-16, Information Technology Security Training Requirements.]
- b. The contractor shall provide to the contracting officer and/or the COTR a copy of the training certificates and certification of signing the Contractor Rules of Behavior for each applicable employee within 1 week of the initiation of the contract and annually thereafter, as required.
- c. Failure to complete the mandatory annual training and sign the Rules of Behavior annually, within the timeframe required, is grounds for suspension or termination of all physical or electronic access privileges and removal from work on the contract until such time as the training and documents are complete.

State: Georgia

Area: Georgia Counties of Banks, Barrow, Bartow, Butts, Carroll, Chattooga, Cherokee, Clarke, Clayton, Cobb, Coweta, Dawson, De Kalb, Douglas, Fannin, Fayette, Floyd, Forsyth, Franklin, Fulton, Gilmer, Gordon, Greene, Gwinnett, Habersham, Hall, Haralson, Henry, Jackson, Lumpkin, Madison, Morgan, Murray, Newton, Oconee, Oglethorpe, Paulding, Pickens, Polk, Rabun, Rockdale, Spalding, Stephens, Towns, Union, Walton, White, Whitfield

**Fringe Benefits Required Follow the Occupational Listing**	
OCCUPATION CODE - TITLE FOOTNOTE	RATE
01000 - Administrative Support And Clerical Occupations	
01011 - Accounting Clerk I	13.40
01012 - Accounting Clerk II	15.04
01013 - Accounting Clerk III	17.24
01020 - Administrative Assistant	26.66
01040 - Court Reporter	20.93
01051 - Data Entry Operator I	13.84
01052 - Data Entry Operator II	15.70
01060 - Dispatcher, Motor Vehicle	19.15
01070 - Document Preparation Clerk	13.16
01090 - Duplicating Machine Operator	13.16
01111 - General Clerk I	13.43
01112 - General Clerk II	14.84
01113 - General Clerk III	16.45
01120 - Housing Referral Assistant	21.85
01141 - Messenger Courier	12.60
01191 - Order Clerk I	13.01
01192 - Order Clerk II	14.80
01261 - Personnel Assistant (Employment) I	15.22
01262 - Personnel Assistant (Employment) II	18.55
01263 - Personnel Assistant (Employment) III	20.90
01270 - Production Control Clerk	21.32
01280 - Receptionist	13.41
01290 - Rental Clerk	15.21
01300 - Scheduler, Maintenance	16.13
01311 - Secretary I	16.13
01312 - Secretary II	18.05
01313 - Secretary III	20.13
01320 - Service Order Dispatcher	15.87
01410 - Supply Technician	26.66
01420 - Survey Worker	18.40
01531 - Travel Clerk I	14.22
01532 - Travel Clerk II	15.53
01533 - Travel Clerk III	16.73
01611 - Word Processor I	13.25
01612 - Word Processor II	15.21
01613 - Word Processor III	18.30
05000 - Automotive Service Occupations	

٥٥٥٥		Potential Pede Perduna Piberal	22.26
		Automobile Body Repairer, Fiberglass	23.36
		Automotive Electrician Automotive Glass Installer	21.55
		Automotive Grass Installer Automotive Worker	20.18
		Mobile Equipment Servicer	17.47
		Motor Equipment Metal Mechanic	23.36
		Motor Equipment Metal Worker	20.18
		Motor Vehicle Mechanic	23.36
		Motor Vehicle Mechanic Helper	17.56
		Motor Vehicle Upholstery Worker	19.05
		Motor Vehicle Wrecker	20.18
		Painter, Automotive	21.55
		Radiator Repair Specialist	20.18
		Tire Repairer	13.80
		Transmission Repair Specialist	23.36
		ood Preparation And Service Occupations	
		Baker	12.20
07041	_	Cook I	11.95
07042	_	Cook II	13.58
07070	_	Dishwasher	10.24
07130	_	Food Service Worker	10.01
07210	-	Meat Cutter	13.04
07260	-	Waiter/Waitress	8.82
09000 -	F	urniture Maintenance And Repair Occupations	
		Electrostatic Spray Painter	17.47
		Furniture Handler	12.05
09080	-	Furniture Refinisher	16.23
09090	-	Furniture Refinisher Helper	12.55
09110	-	Furniture Repairer, Minor	14.76
09130	-	Upholsterer	16.23
11000 -	G	eneral Services And Support Occupations	
11030	-	Cleaner, Vehicles	10.14
11060	-	Elevator Operator	10.14
11090	-	Gardener	15.57
11122	-	Housekeeping Aide	10.89
11150	-	Janitor	10.89
11210	-	Laborer, Grounds Maintenance	11.22
		Maid or Houseman	9.54
11260	-	Pruner	13.31
		Tractor Operator	14.11
		Trail Maintenance Worker	11.22
		Window Cleaner	13.54
		ealth Occupations	
		Ambulance Driver	16.75
		Breath Alcohol Technician	19.89
		Certified Occupational Therapist Assistant	25.49
		Certified Physical Therapist Assistant	23.23
		Dental Assistant	17.07
		Dental Hygienist	33.43
		EKG Technician	22.52
		Electroneurodiagnostic Technologist	22.52
		Emergency Medical Technician	16.75
		Licensed Practical Nurse I Licensed Practical Nurse II	17.72
			19.89 21.97
		Licensed Practical Nurse III	
		Medical Assistant Modical Laboratory Tochnician	14.71 16.93
		Medical Laboratory Technician Medical Record Clerk	15.08
		Medical Record Technician	16.53
		Medical Transcriptionist	16.01
		Nuclear Medicine Technologist	32.29
		Nursing Assistant I	10.13
		Nursing Assistant II	11.38
		Nursing Assistant III	12.42
		Nursing Assistant IV	13.47
		Optical Dispenser	17.05
		Optical Technician	15.13
		=	

	- Pharmacy Technician		14.87
	- Phlebotomist		13.47
	- Radiologic Technologist		25.09
	- Registered Nurse I		24.94
	- Registered Nurse II		29.25
	- Registered Nurse II, Specialist		29.25 35.38
	- Registered Nurse III		
	- Registered Nurse III, Anesthetist		35.38 42.41
	- Registered Nurse IV - Scheduler (Drug and Alcohol Testing)		20.09
	Information And Arts Occupations		20.09
	- Exhibits Specialist I		20.57
	- Exhibits Specialist II		23.52
	- Exhibits Specialist III		28.34
	- Illustrator I		20.89
	- Illustrator II		23.52
	- Illustrator III		28.34
	- Librarian		28.28
13050	- Library Aide/Clerk		13.39
	- Library Information Technology Systems		25.27
	istrator		
13058	- Library Technician		15.42
13061	- Media Specialist I		18.42
13062	- Media Specialist II		20.62
13063	- Media Specialist III		22.98
13071	- Photographer I		14.44
	- Photographer II		15.01
	- Photographer III		18.59
	- Photographer IV		22.40
	- Photographer V		24.90
	- Video Teleconference Technician		17.50
	Information Technology Occupations		
	- Computer Operator I		17.20
	- Computer Operator II		19.24
	- Computer Operator III		21.45
	- Computer Operator IV		23.84 26.40
	- Computer Operator V - Computer Programmer I	(200 1)	25.09
		(see 1)	25.31
	- Computer Programmer III	(see 1)	23.31
	- Computer Programmer IV	(see 1)	
	- Computer Systems Analyst I	(see 1)	
	- Computer Systems Analyst II	(see 1)	
	- Computer Systems Analyst III	(see 1)	
	- Peripheral Equipment Operator	,	17.20
	- Personal Computer Support Technician		23.84
	Instructional Occupations		
15010	- Aircrew Training Devices Instructor (Non-Rated)		28.93
15020	- Aircrew Training Devices Instructor (Rated)		35.00
	- Air Crew Training Devices Instructor (Pilot)		41.95
	- Computer Based Training Specialist / Instructor		28.93
	- Educational Technologist		33.91
	- Flight Instructor (Pilot)		39.94
	- Graphic Artist		24.69
	- Technical Instructor		23.83
	- Technical Instructor/Course Developer		29.15
	- Test Proctor		19.24
	- Tutor	- 4- 2	19.24
	Laundry, Dry-Cleaning, Pressing And Related Occup	ations	0 01
	- Assembler - Counter Attendant		9.81 9.81
	- Counter Attendant - Dry Cleaner		12.93
	- Finisher, Flatwork, Machine		9.81
	- Presser, Hand		9.81
	- Presser, Machine, Drycleaning		9.81
16130	- Presser, Machine, Shirts		9.81
	- Presser, Machine, Wearing Apparel, Laundry		9.81
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16190	- Sewing Machine Operator	14.02
16220	- Tailor	15.09
16250	- Washer, Machine	10.97
	Machine Tool Operation And Repair Occupations	20.57
	- Machine-Tool Operator (Tool Room)	15.46
	- Tool And Die Maker	22.45
	Materials Handling And Packing Occupations	
21020	- Forklift Operator	14.74
21030	- Material Coordinator	19.67
21040	- Material Expediter	19.67
	- Material Handling Laborer	13.01
	- Order Filler	13.62
	- Production Line Worker (Food Processing)	14.74
	- Shipping Packer	13.86
21130	- Shipping/Receiving Clerk	14.47
21140	- Store Worker I	11.48
21150	- Stock Clerk	16.46
21210	- Tools And Parts Attendant	14.74
	- Warehouse Specialist	14.74
		11.71
	Mechanics And Maintenance And Repair Occupations	06.76
	- Aerospace Structural Welder	26.76
	- Aircraft Mechanic I	25.12
23022	- Aircraft Mechanic II	26.76
23023	- Aircraft Mechanic III	28.32
23040	- Aircraft Mechanic Helper	17.97
	- Aircraft, Painter	22.08
	- Aircraft Servicer	20.63
	- Aircraft Worker	21.95
	- Appliance Mechanic	18.74
23120	- Bicycle Repairer	12.83
23125	- Cable Splicer	21.54
23130	- Carpenter, Maintenance	20.20
	- Carpet Layer	17.91
	- Electrician, Maintenance	22.60
	- Electronics Technician Maintenance I	
		21.00
	- Electronics Technician Maintenance II	24.64
23183	- Electronics Technician Maintenance III	26.34
23260	- Fabric Worker	15.61
23290	- Fire Alarm System Mechanic	17.94
	- Fire Extinguisher Repairer	14.43
	- Fuel Distribution System Mechanic	22.06
	- Fuel Distribution System Operator	16.26
	- General Maintenance Worker	17.92
	- Ground Support Equipment Mechanic	25.12
23381	- Ground Support Equipment Servicer	20.63
23382	- Ground Support Equipment Worker	21.95
	- Gunsmith I	18.65
	- Gunsmith II	20.94
	- Gunsmith III	21.98
	- Heating, Ventilation And Air-Conditioning	20.81
Mechai		
23411	- Heating, Ventilation And Air Contditioning	21.85
Mechai	nic (Research Facility)	
23430	- Heavy Equipment Mechanic	21.25
	- Heavy Equipment Operator	18.92
	- Instrument Mechanic	23.76
	- Laboratory/Shelter Mechanic	18.31
	- Laborer	11.70
23510	- Locksmith	15.46
23530	- Machinery Maintenance Mechanic	20.58
	- Machinist, Maintenance	18.32
	- Maintenance Trades Helper	13.78
	- Metrology Technician I	22.45
	- Metrology Technician II	23.91
	- Metrology Technician III	25.31
	- Millwright	22.37
23710	- Office Appliance Repairer	20.06

23790 23810 23820 23850 23870 23890 23910 23931 23932 23950 23960 23965 23970 23980	- Painter, Maintenance - Pipefitter, Maintenance - Plumber, Maintenance - Pneudraulic Systems Mechanic - Rigger - Scale Mechanic - Sheet-Metal Worker, Maintenance - Small Engine Mechanic - Telecommunications Mechanic I - Telecommunications Mechanic II - Telephone Lineman - Welder, Combination, Maintenance - Well Driller - Woodcraft Worker - Woodworker		17.36 21.57 20.54 19.57 21.30 17.11 19.19 16.93 26.53 29.28 20.47 16.33 17.53 19.57 13.76
	Personal Needs Occupations - Child Care Attendant		10.36
24580	- Child Care Center Clerk		12.63
	- Chore Aide		10.93 14.03
Coordi	- Family Readiness And Support Services nator		14.03
	- Homemaker		16.76
	Plant And System Operations Occupations		01 71
	- Boiler Tender - Sewage Plant Operator		21.71 17.93
25070	- Stationary Engineer		21.71
	- Ventilation Equipment Tender		13.51 17.93
	- Water Treatment Plant Operator Protective Service Occupations		17.93
	- Alarm Monitor		14.85
	- Baggage Inspector		12.47
	- Corrections Officer - Court Security Officer		14.99 17.55
	- Detection Dog Handler		16.44
	- Detention Officer		15.32
	- Firefighter		17.97
	- Guard I - Guard II		12.47 16.44
	- Police Officer I		19.70
	- Police Officer II		21.89
	Recreation Occupations		10.00
	- Carnival Equipment Operator - Carnival Equipment Repairer		10.92 12.69
	- Carnival Equpment Worker		8.19
28210	- Gate Attendant/Gate Tender		15.26
	- Lifeguard		11.33
	- Park Attendant (Aide) - Recreation Aide/Health Facility Attendant		17.08 10.14
	- Recreation Specialist		13.65
	- Sports Official		12.93
	- Swimming Pool Operator Stevedoring/Longshoremen Occupational Services		18.99
	- Blocker And Bracer		19.62
29020	- Hatch Tender		19.62
	- Line Handler		19.62
	- Stevedore I - Stevedore II		18.07 20.99
	Technical Occupations		20.33
30010	- Air Traffic Control Specialist, Center (HFO)		37.30
	<ul><li>Air Traffic Control Specialist, Station (HFO)</li><li>Air Traffic Control Specialist, Terminal (HFO)</li></ul>		25.78 28.38
	- Arr frairic control specialist, ferminal (HFO) - Archeological Technician I	(566 2)	19.76
30022	- Archeological Technician II		21.45
	- Archeological Technician III		27.39
	- Cartographic Technician - Civil Engineering Technician		26.56 19.26
	- Drafter/CAD Operator I		19.76

	Drafter/CAD Operator II		21.45
	Drafter/CAD Operator III		23.91
	Drafter/CAD Operator IV		29.42
	Engineering Technician I		16.64
	Engineering Technician II		20.00
	Engineering Technician III		20.90
	Engineering Technician IV		26.47
	Engineering Technician V		31.68
	Engineering Technician VI		37.02
	Environmental Technician		22.75
	Laboratory Technician		17.80
	Mathematical Technician		25.03
	Paralegal/Legal Assistant I		19.41
	Paralegal/Legal Assistant II		24.05
	Paralegal/Legal Assistant III		29.41
	Paralegal/Legal Assistant IV		35.56
	Photo-Optics Technician		26.56
	Technical Writer I		26.07
	Technical Writer II		30.07
	Technical Writer III		36.37
	Unexploded Ordnance (UXO) Technician I		23.76
	Unexploded Ordnance (UXO) Technician II		28.74
	Unexploded Ordnance (UXO) Technician III		34.45
	Unexploded (UXO) Safety Escort		23.76
	Unexploded (UXO) Sweep Personnel	( 0)	23.76
		(see 2)	23.91
	Programs	( 0)	07 00
	Weather Observer, Senior	(see 2)	27.39
	ransportation/Mobile Equipment Operation Occupa	tions	11 40
	Bus Aide		11.49
	Bus Driver		17.43
	Driver Courier		13.94
	Parking and Lot Attendant		9.40
	Shuttle Bus Driver		15.38
	Taxi Driver		10.70
	Truckdriver, Light		15.38
	Truckdriver, Medium		16.81
	Truckdriver, Heavy		20.87
	Truckdriver, Tractor-Trailer		20.87
	Miscellaneous Occupations		9.25
	Cashier		
	Desk Clerk Embalmer		10.05 26.90
	Laboratory Animal Caretaker I		10.03
	Laboratory Animal Caretaker II		11.03
	Mortician Part Cartallar		29.59
	Pest Controller		14.59
	Photofinishing Worker		16.45
	Recycling Laborer		15.00
	Recycling Specialist		18.87
	Refuse Collector		13.06
	Sales Clerk		13.50
	School Crossing Guard		13.53
	Survey Party Chief		20.64
	Surveying Aide		12.11
	Surveying Technician		17.05
	Vending Machine Attendant		11.69
	Vending Machine Repairer		14.27
9984Z =	Vending Machine Repairer Helper		11.69

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HEALTH & WELFARE: \$3.71 per hour or \$148.40 per week or \$643.07 per month

VACATION: 2 weeks paid vacation after 1 year of service with a contractor or successor; and 3 weeks after 8 years. Length of service includes the whole span of continuous service with the present contractor or successor, wherever employed, and with the predecessor contractors in the performance of similar work at the same Federal facility. (Reg. 29 CFR 4.173)

HOLIDAYS: A minimum of ten paid holidays per year, New Year's Day, Martin Luther King Jr's Birthday, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, and Christmas Day. (A contractor may substitute for any of the named holidays another day off with pay in accordance with a plan communicated to the employees involved.) (See 29 CFR 4174)

THE OCCUPATIONS WHICH HAVE NUMBERED FOOTNOTES IN PARENTHESES RECEIVE THE FOLLOWING:

1) COMPUTER EMPLOYEES: Under the SCA at section 8(b), this wage determination does not apply to any employee who individually qualifies as a bona fide executive, administrative, or professional employee as defined in 29 C.F.R. Part 541. Because most Computer System Analysts and Computer Programmers who are compensated at a rate not less than \$27.63 (or on a salary or fee basis at a rate not less than \$455 per week) an hour would likely qualify as exempt computer professionals, (29 C.F.R. 541. 400) wage rates may not be listed on this wage determination for all occupations within those job families. In addition, because this wage determination may not list a wage rate for some or all occupations within those job families if the survey data indicates that the prevailing wage rate for the occupation equals or exceeds \$27.63 per hour conformances may be necessary for certain nonexempt employees. For example, if an individual employee is nonexempt but nevertheless performs duties within the scope of one of the Computer Systems Analyst or Computer Programmer occupations for which this wage determination does not specify an SCA wage rate, then the wage rate for that employee must be conformed in accordance with the conformance procedures described in the conformance note included on this wage determination.

Additionally, because job titles vary widely and change quickly in the computer industry, job titles are not determinative of the application of the computer professional exemption. Therefore, the exemption applies only to computer employees who satisfy the compensation requirements and whose primary duty consists of:

- (1) The application of systems analysis techniques and procedures, including consulting with users, to determine hardware, software or system functional specifications;
- (2) The design, development, documentation, analysis, creation, testing or modification of computer systems or programs, including prototypes, based on and related to user or system design specifications;
- (3) The design, documentation, testing, creation or modification of computer programs related to machine operating systems; or
- (4) A combination of the aforementioned duties, the performance of which requires the same level of skills. (29 C.F.R. 541.400).
- 2) AIR TRAFFIC CONTROLLERS AND WEATHER OBSERVERS NIGHT PAY & SUNDAY PAY: If you work at night as part of a regular tour of duty, you will earn a night differential and receive an additional 10% of basic pay for any hours worked between 6pm and 6am. If you are a full-time employed (40 hours a week) and Sunday is part of your regularly scheduled workweek, you are paid at your rate of basic pay plus a Sunday premium of 25% of your basic rate for each hour of Sunday work which is not overtime (i.e. occasional work on Sunday outside the normal tour of duty is considered overtime work).

HAZARDOUS PAY DIFFERENTIAL: An 8 percent differential is applicable to employees employed in a position that represents a high degree of hazard when working with or in close proximity to ordinance, explosives, and incendiary materials. This includes work such as screening, blending, dying, mixing, and pressing of sensitive ordance, explosives, and pyrotechnic compositions such as lead azide, black powder and photoflash powder. All dry-house activities involving propellants or explosives.

Demilitarization, modification, renovation, demolition, and maintenance operations on sensitive ordnance, explosives and incendiary materials. All operations involving regrading and cleaning of artillery ranges.

A 4 percent differential is applicable to employees employed in a position that represents a low degree of hazard when working with, or in close proximity to ordance, (or employees possibly adjacent to) explosives and incendiary materials which involves potential injury such as laceration of hands, face, or arms of the employee engaged in the operation, irritation of the skin, minor burns and the like; minimal damage to immediate or adjacent work area or equipment being used. All operations involving, unloading, storage, and hauling of ordance, explosive, and incendiary ordnance material other than small arms ammunition. These differentials are only applicable to work that has been specifically designated by the agency for ordance, explosives, and incendiary material differential pay.

#### \*\* UNIFORM ALLOWANCE \*\*

If employees are required to wear uniforms in the performance of this contract (either by the terms of the Government contract, by the employer, by the state or local law, etc.), the cost of furnishing such uniforms and maintaining (by laundering or dry cleaning) such uniforms is an expense that may not be borne by an employee where such cost reduces the hourly rate below that required by the wage determination. The Department of Labor will accept payment in accordance with the following standards as compliance:

The contractor or subcontractor is required to furnish all employees with an adequate number of uniforms without cost or to reimburse employees for the actual cost of the uniforms. In addition, where uniform cleaning and maintenance is made the responsibility of the employee, all contractors and subcontractors subject to this wage determination shall (in the absence of a bona fide collective bargaining agreement providing for a different amount, or the furnishing of contrary affirmative proof as to the actual cost), reimburse all employees for such cleaning and maintenance at a rate of \$3.35 per week (or \$.67 cents per day). However, in those instances where the uniforms furnished are made of "wash and wear" materials, may be routinely washed and dried with other personal garments, and do not require any special treatment such as dry cleaning, daily washing, or commercial laundering in order to meet the cleanliness or appearance standards set by the terms of the Government contract, by the contractor, by law, or by the nature of the work, there is no requirement that employees be reimbursed for uniform maintenance costs.

The duties of employees under job titles listed are those described in the "Service Contract Act Directory of Occupations", Fifth Edition, April 2006, unless otherwise indicated. Copies of the Directory are available on the Internet. A links to the Directory may be found on the WHD home page at http://www.dol.gov/esa/whd/ or through the Wage Determinations On-Line (WDOL) Web site at http://wdol.gov/.

REQUEST FOR AUTHORIZATION OF ADDITIONAL CLASSIFICATION AND WAGE RATE {Standard Form 1444 (SF 1444)}

#### Conformance Process:

The contracting officer shall require that any class of service employee which is not listed herein and which is to be employed under the contract (i.e., the work to be performed is not performed by any classification listed in the wage determination), be classified by the contractor so as to provide a reasonable relationship (i.e., appropriate level of skill comparison) between such unlisted classifications and the classifications listed in the wage determination. Such conformed classes of employees shall be paid the monetary wages and furnished the fringe benefits as are determined. Such conforming process shall be initiated by the contractor prior to the performance of contract work by such unlisted class(es) of employees. The conformed classification, wage rate, and/or fringe benefits shall be retroactive to the commencement date of the contract. {See Section 4.6 (C)(vi)} When multiple wage determinations are included in a contract, a separate SF 1444 should be prepared for each wage determination to which a class(es) is to be conformed.

The process for preparing a conformance request is as follows:

- 1) When preparing the bid, the contractor identifies the need for a conformed occupation(s) and computes a proposed rate(s).
- 2) After contract award, the contractor prepares a written report listing in order proposed classification title(s), a Federal grade equivalency (FGE) for each proposed classification(s), job description(s), and rationale for proposed wage rate(s), including information regarding the agreement or disagreement of the authorized representative of the employees involved, or where there is no authorized representative, the employees themselves. This report should be submitted to the contracting officer no later than 30 days after such unlisted class(es) of employees performs any contract work.
- 3) The contracting officer reviews the proposed action and promptly submits a report of the action, together with the agency's recommendations and pertinent information including the position of the contractor and the employees, to the Wage and Hour Division, Employment Standards Administration, U.S. Department of Labor, for review. (See section 4.6(b)(2) of Regulations 29 CFR Part 4).
- 4) Within 30 days of receipt, the Wage and Hour Division approves, modifies, or disapproves the action via transmittal to the agency contracting officer, or notifies the contracting officer that additional time will be required to process the request.
- 5) The contracting officer transmits the Wage and Hour decision to the contractor.
- 6) The contractor informs the affected employees.

Information required by the Regulations must be submitted on SF 1444 or bond paper.

When preparing a conformance request, the "Service Contract Act Directory of Occupations" (the Directory) should be used to compare job definitions to insure that duties requested are not performed by a classification already listed in the wage determination. Remember, it is not the job title, but the required tasks that determine whether a class is included in an established wage determination. Conformances may not be used to artificially split, combine, or subdivide classifications listed in the wage determination.

### **SECTION E - SOLICITATION PROVISIONS**

## E.1 52.212-1 INSTRUCTIONS TO OFFERORS--COMMERCIAL ITEMS (FEB 2012)

- (a) North American Industry Classification System (NAICS) code and small business size standard. The NAICS code and small business size standard for this acquisition appear in Block 10 of the solicitation cover sheet (SF 1449). However, the small business size standard for a concern which submits an offer in its own name, but which proposes to furnish an item which it did not itself manufacture, is 500 employees.
- (b) Submission of offers. Submit signed and dated offers to the office specified in this solicitation at or before the exact time specified in this solicitation. Offers may be submitted on the SF 1449, letterhead stationery, or as otherwise specified in the solicitation. As a minimum, offers must show --
  - (1) The solicitation number;
  - (2) The time specified in the solicitation for receipt of offers;
  - (3) The name, address, and telephone number of the offeror;
- (4) A technical description of the items being offered in sufficient detail to evaluate compliance with the requirements in the solicitation. This may include product literature, or other documents, if necessary;
  - (5) Terms of any express warranty;
  - (6) Price and any discount terms;
  - (7) "Remit to" address, if different than mailing address;
- (8) A completed copy of the representations and certifications at FAR 52.212-3 (see FAR 52.212-3(b) for those representations and certifications that the offeror shall complete electronically);
  - (9) Acknowledgment of Solicitation Amendments;
- (10) Past performance information, when included as an evaluation factor, to include recent and relevant contracts for the same or similar items and other references (including contract numbers, points of contact with telephone numbers and other relevant information); and
- (11) If the offer is not submitted on the SF 1449, include a statement specifying the extent of agreement with all terms, conditions, and provisions included in the solicitation. Offers that fail to furnish required representations or information, or reject the terms and conditions of the solicitation may be excluded from consideration.
- (c) *Period for acceptance of offers*. The offeror agrees to hold the prices in its offer firm for 30 calendar days from the date specified for receipt of offers, unless another time period is specified in an addendum to the solicitation.
- (d) *Product samples*. When required by the solicitation, product samples shall be submitted at or prior to the time specified for receipt of offers. Unless otherwise specified in this solicitation, these samples shall be submitted at no

expense to the Government, and returned at the sender's request and expense, unless they are destroyed during preaward testing.

- (e) *Multiple offers*. Offerors are encouraged to submit multiple offers presenting alternative terms and conditions or commercial items for satisfying the requirements of this solicitation. Each offer submitted will be evaluated separately.
- (f) Late submissions, modifications, revisions, and withdrawals of offers.
- (1) Offerors are responsible for submitting offers, and any modifications, revisions, or withdrawals, so as to reach the Government office designated in the solicitation by the time specified in the solicitation. If no time is specified in the solicitation, the time for receipt is 4:30 p.m., local time, for the designated Government office on the date that offers or revisions are due.
- (2)(i) Any offer, modification, revision, or withdrawal of an offer received at the Government office designated in the solicitation after the exact time specified for receipt of offers is "late" and will not be considered unless it is received before award is made, the Contracting Officer determines that accepting the late offer would not unduly delay the acquisition; and--
- (A) If it was transmitted through an electronic commerce method authorized by the solicitation, it was received at the initial point of entry to the Government infrastructure not later than 5:00 p.m. one working day prior to the date specified for receipt of offers; or
- (B) There is acceptable evidence to establish that it was received at the Government installation designated for receipt of offers and was under the Government's control prior to the time set for receipt of offers; or
  - (C) If this solicitation is a request for proposals, it was the only proposal received.
- (ii) However, a late modification of an otherwise successful offer, that makes its terms more favorable to the Government, will be considered at any time it is received and may be accepted.
- (3) Acceptable evidence to establish the time of receipt at the Government installation includes the time/date stamp of that installation on the offer wrapper, other documentary evidence of receipt maintained by the installation, or oral testimony or statements of Government personnel.
- (4) If an emergency or unanticipated event interrupts normal Government processes so that offers cannot be received at the Government office designated for receipt of offers by the exact time specified in the solicitation, and urgent Government requirements preclude amendment of the solicitation or other notice of an extension of the closing date, the time specified for receipt of offers will be deemed to be extended to the same time of day specified in the solicitation on the first work day on which normal Government processes resume.
- (5) Offers may be withdrawn by written notice received at any time before the exact time set for receipt of offers. Oral offers in response to oral solicitations may be withdrawn orally. If the solicitation authorizes facsimile offers, offers may be withdrawn via facsimile received at any time before the exact time set for receipt of offers, subject to the conditions specified in the solicitation concerning facsimile offers. An offer may be withdrawn in person by an offeror or its authorized representative if, before the exact time set for receipt of offers, the identity of the person requesting withdrawal is established and the person signs a receipt for the offer.

- (g) Contract award (not applicable to Invitation for Bids). The Government intends to evaluate offers and award a contract without discussions with offerors. Therefore, the offeror's initial offer should contain the offeror's best terms from a price and technical standpoint. However, the Government reserves the right to conduct discussions if later determined by the Contracting Officer to be necessary. The Government may reject any or all offers if such action is in the public interest; accept other than the lowest offer; and waive informalities and minor irregularities in offers received.
- (h) *Multiple awards*. The Government may accept any item or group of items of an offer, unless the offeror qualifies the offer by specific limitations. Unless otherwise provided in the Schedule, offers may not be submitted for quantities less than those specified. The Government reserves the right to make an award on any item for a quantity less than the quantity offered, at the unit prices offered, unless the offeror specifies otherwise in the offer.
- (i) Availability of requirements documents cited in the solicitation.
- (1)(i) The GSA Index of Federal Specifications, Standards and Commercial Item Descriptions, FPMR Part 101-29, and copies of specifications, standards, and commercial item descriptions cited in this solicitation may be obtained for a fee by submitting a request to—

**GSA Federal Supply Service Specifications Section** 

Suite 8100 470 East L'Enfant Plaza, SW

Washington, DC 20407

Telephone (202) 619-8925

Facsimile (202) 619-8978.

- (ii) If the General Services Administration, Department of Agriculture, or Department of Veterans Affairs issued this solicitation, a single copy of specifications, standards, and commercial item descriptions cited in this solicitation may be obtained free of charge by submitting a request to the addressee in paragraph (i)(1)(i) of this provision. Additional copies will be issued for a fee.
  - (2) Most unclassified Defense specifications and standards may be downloaded from the following ASSIST websites:
  - (i) ASSIST (http://assist.daps.dla.mil).
  - (ii) Quick Search (<a href="http://assist.daps.dla.mil/quicksearch">http://assist.daps.dla.mil/quicksearch</a>).
  - (iii) ASSISTdocs.com (<a href="http://assistdocs.com">http://assistdocs.com</a>).
- (3) Documents not available from ASSIST may be ordered from the Department of Defense Single Stock Point (DoDSSP) by?
  - (i) Using the ASSIST Shopping Wizard (<a href="http://assist.daps.dla.mil/wizard">http://assist.daps.dla.mil/wizard</a>);

- (ii) Phoning the DoDSSP Customer Service Desk (215) 697-2179, Mon-Fri, 0730 to 1600 EST; or
- (iii) Ordering from DoDSSP, Building 4, Section D, 700 Robbins Avenue, Philadelphia, PA 19111-5094, Telephone (215) 697-2667/2179, Facsimile (215) 697-1462.
- (4) Nongovernment (voluntary) standards must be obtained from the organization responsible for their preparation, publication, or maintenance.
- (j) *Data Universal Numbering System (DUNS) Number*. (Applies to all offers exceeding \$3,000, and offers of \$3,000 or less if the solicitation requires the Contractor to be registered in the Central Contractor Registration (CCR) database. The offeror shall enter, in the block with its name and address on the cover page of its offer, the annotation "DUNS" or "DUNS +4" followed by the DUNS or DUNS +4 number that identifies the offeror's name and address. The DUNS +4 is the DUNS number plus a 4-character suffix that may be assigned at the discretion of the offeror to establish additional CCR records for identifying alternative Electronic Funds Transfer (EFT) accounts (see FAR Subpart 32.11) for the same concern. If the offeror does not have a DUNS number, it should contact Dun and Bradstreet directly to obtain one. An offeror within the United States may contact Dun and Bradstreet by calling 1-866-705-5711 or via the internet at <a href="http://www.fedgov.dnb.com/webform">http://www.fedgov.dnb.com/webform</a>. An offeror located outside the United States must contact the local Dun and Bradstreet office for a DUNS number. The offeror should indicate that it is an offeror for a Government contract when contacting the local Dun and Bradstreet office.
- (k) Central Contractor Registration. Unless exempted by an addendum to this solicitation, by submission of an offer, the offeror acknowledges the requirement that a prospective awardee shall be registered in the CCR database prior to award, during performance and through final payment of any contract resulting from this solicitation. If the Offeror does not become registered in the CCR database in the time prescribed by the Contracting Officer, the Contracting Officer will proceed to award to the next otherwise successful registered Offeror. Offerors may obtain information on registration and annual confirmation requirements via the CCR database through <a href="https://www.acquisition.gov">https://www.acquisition.gov</a> or by calling 1-888-227-2423 or 269-961-5757.
- (I) *Debriefing*. If a post-award debriefing is given to requesting offerors, the Government shall disclose the following information, if applicable:
  - (1) The agency's evaluation of the significant weak or deficient factors in the debriefed offeror's offer.
- (2) The overall evaluated cost or price and technical rating of the successful and the debriefed offeror and past performance information on the debriefed offeror.
  - (3) The overall ranking of all offerors, when any ranking was developed by the agency during source selection.
  - (4) A summary of the rationale for award;
  - (5) For acquisitions of commercial items, the make and model of the item to be delivered by the successful offeror.
- (6) Reasonable responses to relevant questions posed by the debriefed offeror as to whether source-selection procedures set forth in the solicitation, applicable regulations, and other applicable authorities were followed by the agency.

(End of Provision)

#### ADDENDUM TO FAR 52.212-1 INSTRUCTIONS TO OFFERORS--COMMERCIAL ITEMS

### **TECHNICAL AND PRICE PROPOSAL REQUIREMENTS**

The Offeror must submit three (3) separate Technical proposals along with a separate Cost/Price Proposal in a sealed envelope for evaluation. The Technical Proposal must provide sufficient information to demonstrate capabilities, equipment, other resources, and approach methodology to perform the work detailed in Section B. It must minimally address the following:

The technical proposal must not contain any reference to price. All envelopes shall be clearly marked with the RFQ number at the lower left hand corner. Each envelope will be identified as "TECHNICAL PROPOSAL" or "PRICE PROPOSAL" to the right of the RFQ number.

Proposals may be submitted on a CD to included detailed PDF attachments.

**TECHNICAL QUESTIONS:** Offerors should submit all technical questions concerning this solicitation to the Contracting Officer **in writing** as soon as possible after issuance of this Request for Quotations (RFQ). All responses to questions which may affect offers will be incorporated into a written amendment to the solicitation. All questions to this RFQ must be submitted by close of business on July 17, 2012.

**PURPOSE OF TECHNICAL PROPOSAL:** The technical proposal will primarily determine the qualifications and capability of the offeror to participate in this contract. It should be specific and complete in every detail. The proposal should be concise and provide sufficient information to demonstrate the offeror's capacity to satisfactorily perform the task outlined in the solicitation. No price information shall be included in the technical proposal.

#### **TECHNICAL PROPOSAL**

1. Provide the years of successful experience in the maintenance/repair of equipment described herein.

Provide name(s) of technician to be assigned to this contract. Provide education, experience, and training of technician(s) identified and their proposed responsibilities.

- 2. Document the location of all stocked replacement parts and identify and document the source of supply for non-stocked replacement parts to meet the requirement of Emergency Call Back Service.
- 3. Describe plans to meet the required response times listed in the specifications. Demonstrate evidence of company's ability to respond to emergency situations, and fully discuss the staffing and managerial plans to be implemented to meet the response time specified.

#### **PAST PERFORMANCE**

- 1. The offeror should Identify Federal, State, and local government contracts and private contracts, and should describe the past experience of the company in providing maintenance on the <a href="maintenance">same/comparable equipment as specified in this solicitation within the past five (5) years.</a> Provide a list of three (3) references pertaining to those contracts including name, address, contact person, and telephone number that can validate level of performance.
- 2. The past performance evaluation shall be conducted using information from Past Performance Information Retrieval System and any other sources deemed appropriate.
- 3. In evaluating past performance, the Government reserves the right to give greater consideration to information on those contracts that are recent, performed within the last three years, and relevant to the effort described in this solicitation.
  - a) The following relevancy definitions apply:

Relevant: Past/present performance effort involved essentially the same magnitude of effort and complexities this solicitation requires.

Not Relevant: Past/present performance effort did not involve any of the magnitude of effort and complexities this solicitation.

## **Technical Proposal shall also include the following documentation:**

- a. Certificate of Insurance
- b. Appropriate Federal, State and Local Licenses (If applicable)
- c. Contractor's Employees Certifications and Training Certificates

(End of Addendum to 52.212-1)

# E.2 52.212-2 EVALUATION--COMMERCIAL ITEMS (JAN 1999)

(a) The Government will award a contract resulting from this solicitation to the responsible offeror whose offer conforming to the solicitation will be most advantageous to the Government, price and other factors considered. The following factors shall be used to evaluate offers:

TECHNICAL
PAST PERFORMANCE
PRICE

Technical and past performance, when combined, are equally important as price...

- (b) *Options*. The Government will evaluate offers for award purposes by adding the total price for all options to the total price for the basic requirement. The Government may determine that an offer is unacceptable if the option prices are significantly unbalanced. Evaluation of options shall not obligate the Government to exercise the option(s).
- (c) A written notice of award or acceptance of an offer, mailed or otherwise furnished to the successful offeror within the time for acceptance specified in the offer, shall result in a binding contract without further action by either party. Before the offer's specified expiration time, the Government may accept an offer (or part of an offer), whether or not there are negotiations after its receipt, unless a written notice of withdrawal is received before award.

(End of Provision)

#### **BASIS OF AWARD:**

Award shall be based on the lowest price technically acceptable basis. Award will be made on the basis of the lowest evaluated price of quotations meeting or exceeding the acceptability standards for all non-cost/price factors.

## \*\*ALL factors must be rated ACCEPTABLE to be considered for award.

- 1. **Technical Factors:** Contractor to submit copies of the documentation listed below in order to be determined responsive.
- Offeror shall submit current copy of Georgia State Occupational Therapy License
- Offeror shall submit a copy of CAPS Certification
- Offeror shall submit a copy of VA Collaborative Institutional Training Initiative certificates specifically for (1) VA Human Subjects Protection & Good Clinical Practices (2) VA ORD Bio-Security Training
- Offeror shall submit documentation of liability / malpractice insurance

Each factor will be scored as Acceptable or Unacceptable as defined below. Each quotation will be evaluated against the SOW and the stated evaluation criteria using the same "Lowest Price Technically Acceptable" evaluation standards.

## **Acceptable**

ALL of the minimum acceptable criteria are clearly met by the proposal. The offeror's proposal meets the technical capability requirements defined in the SOW.

NOTE: Once the proposals have been determined to be "technically acceptable," award will based on cost/price only.

## Unacceptable

Not all of the minimum acceptable criteria are met by the proposal. An unacceptable proposal contains one or more deficiencies. Proposal fails to meet specified minimum technical capability requirements defined in the SOW.

The following table will be used for each proposal received to score each LPTA factor as to whether it is Acceptable or Unacceptable.

#### **Technical Factors**

<u>Offeror</u>

**Technically Acceptable** 

- 1 Offeror shall submit current copy of Georgia
  - State Occupational Therapy License
- 2 Offeror shall submit a copy of CAPS Certification
- 3 Offeror shall submit copy of Collaborative Institutional Training
   Initiative Certificates (1) VA Human Subjects Protection &
   Good Clinical Practices (2) VA ORD Bio-Security Training
- 4 Offeror shall submit documentation of liability /

Malpractice insurance

- A. Management Approach
  - 1. Offeror must provide two (2) Occupational Therapists
  - 2. Offeror must provide one (1) Certified Aging in Place Specialist
  - 3. Please submit resumes for Occupational Therapists and CAPS
- 2. **Relevant Experience/Past Performance:** The Relevant Experience/Past Performance evaluation will assess the relative risks associated with offeror's likelihood of success in performing the requirement as indicated by that offeror's record of Relevant Experience/Past Performance.
- Offeror must provide a <u>reference in the proposal submission</u> to verify previous experience with executing tele-rehabilitation in the research protocols for Veterans who are older adults (60+), older adults with dementia, and older adults with disabilities. Contractor must also <u>provide two (2) references or project examples in the proposal submission</u> from previous projects or contracts of a similar scope in the statement of capabilities or nature to verify experience with designing and customizing interactive, electronic daily activity journals and surveys and incorporating data algorithms into individualized adaptive prescriptions (i.e. interventions and resources). These references shall contain name, address of facility, contact name, phone number, dates of service, and contract number, if applicable. The experience shall be of similar size and scope.

# E.3 52.212-3 OFFEROR REPRESENTATIONS AND CERTIFICATIONS--COMMERCIAL ITEMS (DEC 2012)

An offeror shall complete only paragraph (b) of this provision if the offeror has completed the annual representations and certifications electronically via <a href="https://www.acquisition.gov">https://www.acquisition.gov</a>. If an offeror has not completed the annual representations and certifications electronically at the ORCA website, the offeror shall complete only paragraphs (c) through (o) of this provision.

(a) Definitions. As used in this provision--

"Economically disadvantaged women-owned small business (EDWOSB) concern" means a small business concern that is at least 51 percent directly and unconditionally owned by, and the management and daily business operations of which are controlled by, one or more women who are citizens of the United States and who are economically disadvantaged in accordance with 13 CFR part 127. It automatically qualifies as a women-owned small business eligible under the WOSB Program.

"Forced or indentured child labor" means all work or service--

- (1) Exacted from any person under the age of 18 under the menace of any penalty for its nonperformance and for which the worker does not offer himself voluntarily; or
- (2) Performed by any person under the age of 18 pursuant to a contract the enforcement of which can be accomplished by process or penalties.

"Inverted domestic corporation", as used in this section, means a foreign incorporated entity which is treated as an inverted domestic corporation under 6 U.S.C. 395(b), i.e., a corporation that used to be incorporated in the United States, or used to be a partnership in the United States, but now is incorporated in a foreign country, or is a subsidiary whose parent corporation is incorporated in a foreign country, that meets the criteria specified in 6 U.S.C. 395(b), applied in accordance with the rules and definitions of 6 U.S.C. 395(c). An inverted domestic corporation as herein defined does not meet the definition of an inverted domestic corporation as defined by the Internal Revenue Code at 26 U.S.C. 7874.

"Manufactured end product" means any end product in Federal Supply Classes (FSC) 1000-9999, except--

- (1) FSC 5510, Lumber and Related Basic Wood Materials;
- (2) Federal Supply Group (FSG) 87, Agricultural Supplies;
- (3) FSG 88, Live Animals;
- (4) FSG 89, Food and Related Consumables;

- (5) FSC 9410, Crude Grades of Plant Materials;
- (6) FSC 9430, Miscellaneous Crude Animal Products, Inedible;
- (7) FSC 9440, Miscellaneous Crude Agricultural and Forestry Products;
- (8) FSC 9610, Ores;
- (9) FSC 9620, Minerals, Natural and Synthetic; and
- (10) FSC 9630, Additive Metal Materials.

"Place of manufacture" means the place where an end product is assembled out of components, or otherwise made or processed from raw materials into the finished product that is to be provided to the Government. If a product is disassembled and reassembled, the place of reassembly is not the place of manufacture.

"Restricted business operations" means business operations in Sudan that include power production activities, mineral extraction activities, oil-related activities, or the production of military equipment, as those terms are defined in the Sudan Accountability and Divestment Act of 2007 (Pub. L. 110-174). Restricted business operations do not include business operations that the person (as that term is defined in Section 2 of the Sudan Accountability and Divestment Act of 2007) conducting the business can demonstrate-

- (1) Are conducted under contract directly and exclusively with the regional government of southern Sudan;
- (2) Are conducted pursuant to specific authorization from the Office of Foreign Assets Control in the Department of the Treasury, or are expressly exempted under Federal law from the requirement to be conducted under such authorization;
  - (3) Consist of providing goods or services to marginalized populations of Sudan;
- (4) Consist of providing goods or services to an internationally recognized peacekeeping force or humanitarian organization;
  - (5) Consist of providing goods or services that are used only to promote health or education; or
  - (6) Have been voluntarily suspended.
- "Sensitive technology"--
- (1) Means hardware, software, telecommunications equipment, or any other technology that is to be used specifically--
  - (i) To restrict the free flow of unbiased information in Iran; or
  - (ii) To disrupt, monitor, or otherwise restrict speech of the people of Iran; and
- (2) Does not include information or informational materials the export of which the President does not have the authority to regulate or prohibit pursuant to section 203(b)(3) of the International Emergency Economic Powers Act (50 U.S.C. 1702(b)(3)).

<sup>&</sup>quot;Service-disabled veteran-owned small business concern"--

- (1) Means a small business concern--
- (i) Not less than 51 percent of which is owned by one or more service-disabled veterans or, in the case of any publicly owned business, not less than 51 percent of the stock of which is owned by one or more service-disabled veterans; and
- (ii) The management and daily business operations of which are controlled by one or more service-disabled veterans or, in the case of a service-disabled veteran with permanent and severe disability, the spouse or permanent caregiver of such veteran.
- (2) Service-disabled veteran means a veteran, as defined in 38 U.S.C. 101(2), with a disability that is service-connected, as defined in 38 U.S.C. 101(16).

"Small business concern" means a concern, including its affiliates, that is independently owned and operated, not dominant in the field of operation in which it is bidding on Government contracts, and qualified as a small business under the criteria in 13 CFR Part 121 and size standards in this solicitation.

"Subsidiary" means an entity in which more than 50 percent of the entity is owned--

- (1) Directly by a parent corporation; or
- (2) Through another subsidiary of a parent corporation.

"Veteran-owned small business concern" means a small business concern--

- (1) Not less than 51 percent of which is owned by one or more veterans (as defined at 38 U.S.C. 101(2)) or, in the case of any publicly owned business, not less than 51 percent of the stock of which is owned by one or more veterans; and
  - (2) The management and daily business operations of which are controlled by one or more veterans.

"Women-owned business concern" means a concern which is at least 51 percent owned by one or more women; or in the case of any publicly owned business, at least 51 percent of its stock is owned by one or more women; and whose management and daily business operations are controlled by one or more women.

"Women-owned small business concern" means a small business concern--

- (1) That is at least 51 percent owned by one or more women; or, in the case of any publicly owned business, at least 51 percent of the stock of which is owned by one or more women; and
  - (2) Whose management and daily business operations are controlled by one or more women.

"Women-owned small business (WOSB) concern eligible under the WOSB Program" (in accordance with 13 CFR part 127), means a small business concern that is at least 51 percent directly and unconditionally owned by, and the management and daily business operations of which are controlled by, one or more women who are citizens of the United States.

(b)(1) Annual Representations and Certifications. Any changes provided by the offeror in paragraph (b)(2) of this provision do not automatically change the representations and certifications posted on the Online Representations and Certifications Application (ORCA) website.

- (2) The offeror has completed the annual representations and certifications electronically via the ORCA website access through <a href="https://www.acquisition.gov">https://www.acquisition.gov</a>. After reviewing the ORCA database information, the offeror verifies by submission of this offer that the representations and certifications currently posted electronically at FAR 52.212-3, Offeror Representations and Certifications--Commercial Items, have been entered or updated in the last 12 months, are current, accurate, complete, and applicable to this solicitation (including the business size standard applicable to the NAICS code referenced for this solicitation), as of the date of this offer and are incorporated in this offer by reference (see FAR 4.1201), except for paragraphs .
- (c) Offerors must complete the following representations when the resulting contract will be performed in the United States or its outlying areas. Check all that apply.
  - (1) Small business concern. The offeror represents as part of its offer that it [ ] is, [ ] is not a small business concern.
- (2) Veteran-owned small business concern. [Complete only if the offeror represented itself as a small business concern in paragraph (c)(1) of this provision.] The offeror represents as part of its offer that it [ ] is, [ ] is not a veteran-owned small business concern.
- (3) Service-disabled veteran-owned small business concern. [Complete only if the offeror represented itself as a veteran-owned small business concern in paragraph (c)(2) of this provision.] The offeror represents as part of its offer that it [ ] is, [ ] is not a service-disabled veteran-owned small business concern.
- (4) Small disadvantaged business concern. [Complete only if the offeror represented itself as a small business concern in paragraph (c)(1) of this provision.] The offeror represents, for general statistical purposes, that it [ ] is, [ ] is not a small disadvantaged business concern as defined in 13 CFR 124.1002.
- (5) Women-owned small business concern. [Complete only if the offeror represented itself as a small business concern in paragraph (c)(1) of this provision.] The offeror represents that it [ ] is, [ ] is not a women-owned small business concern.
- (6) WOSB concern eligible under the WOSB Program. [Complete only if the offeror represented itself as a womenowned small business concern in paragraph (c)(5) of this provision.] The offeror represents that—
- (i) It [] is, [] is not a WOSB concern eligible under the WOSB Program, has provided all the required documents to the WOSB Repository, and no change in circumstances or adverse decisions have been issued that affects its eligibility; and
- (ii) It [] is, [] is not a joint venture that complies with the requirements of 13 CFR part 127, and the representation in paragraph (c)(6)(i) of this provision is accurate for each WOSB concern eligible under the WOSB Program participating in the joint venture. [The offeror shall enter the name or names of the WOSB concern eligible under the WOSB Program and other small businesses that are participating in the joint venture: \_\_\_\_\_\_\_.] Each WOSB concern eligible under the WOSB Program participating in the joint venture shall submit a separate signed copy of the WOSB representation.
- (7) Economically disadvantaged women-owned small business (EDWOSB) concern. [Complete only if the offeror represented itself as a WOSB concern eligible under the WOSB Program in (c)(6) of this provision.] The offeror represents that—
- (i) It [] is, [] is not an EDWOSB concern, has provided all the required documents to the WOSB Repository, and no change in circumstances or adverse decisions have been issued that affects its eligibility; and

(ii) It [] is, [] is not a joint venture that complies with the requirements of 13 CFR part 127, and the representation in paragraph (c)(7)(i) of this provision is accurate for each EDWOSB concern participating in the joint venture. [The offeror shall enter the name or names of the EDWOSB concern and other small businesses that are participating in the joint venture:] Each EDWOSB concern participating in the joint venture shall submit a separate signed copy of the EDWOSB representation.
<b>Note:</b> Complete paragraphs (c)(8) and (c)(9) only if this solicitation is expected to exceed the simplified acquisition threshold.
(8) Women-owned business concern (other than small business concern). [Complete only if the offeror is a women-owned business concern and did not represent itself as a small business concern in paragraph (c)(1) of this provision.] The offeror represents that it [ ] is a women-owned business concern.
(9) <i>Tie bid priority for labor surplus area concerns.</i> If this is an invitation for bid, small business offerors may identify the labor surplus areas in which costs to be incurred on account of manufacturing or production (by offeror or first-tier subcontractors) amount to more than 50 percent of the contract price:
(10) [Complete only if the solicitation contains the clause at FAR 52.219-23, Notice of Price Evaluation Adjustment for Small Disadvantaged Business Concerns, or FAR 52.219-25, Small Disadvantaged Business Participation ProgramDisadvantaged Status and Reporting, and the offeror desires a benefit based on its disadvantaged status.]
(i) General. The offeror represents that either
(A) It [ ] is, [ ] is not certified by the Small Business Administration as a small disadvantaged business concern and identified, on the date of this representation, as a certified small disadvantaged business concern in the CCR Dynamic Small Business Search database maintained by the Small Business Administration, and that no material change in disadvantaged ownership and control has occurred since its certification, and, where the concern is owned by one or more individuals claiming disadvantaged status, the net worth of each individual upon whom the certification is based does not exceed \$750,000 after taking into account the applicable exclusions set forth at 13 CFR 124.104(c)(2); or
(B) It [] has, [] has not submitted a completed application to the Small Business Administration or a Private Certifier to be certified as a small disadvantaged business concern in accordance with 13 CFR 124, Subpart B, and a decision on that application is pending, and that no material change in disadvantaged ownership and control has occurred since its application was submitted.
(ii) [] Joint Ventures under the Price Evaluation Adjustment for Small Disadvantaged Business Concerns. The offeror represents, as part of its offer, that it is a joint venture that complies with the requirements in 13 CFR 124.1002(f) and that the representation in paragraph (c)(10)(i) of this provision is accurate for the small disadvantaged business concern that is participating in the joint venture:]
(11) HUBZone small business concern. [Complete only if the offeror represented itself as a small business concern in paragraph (c)(1) of this provision.] The offeror represents, as part of its offer, that
(i) It [] is, [] is not a HUBZone small business concern listed, on the date of this representation, on the List of

Qualified HUBZone Small Business Concerns maintained by the Small Business Administration, and no material change in

ownership and control, principal office, or HUBZone employee percentage has occurred since it was certified by the Small Business Administration in accordance with 13 CFR Part 126; and

(ii) It [] is, [] is not a joint venture that complies with the requirement paragraph (c)(11)(i) of this provision is accurate for the HUBZone small k	•
participating in the joint venture. [The offeror shall enter the name or no concerns that are participating in the joint venture:] Eacl	ames of the HUBZone small business concern or
in the joint venture shall submit a separate signed copy of the HUBZone	representation.
(d) Representations required to implement provisions of Executive Ord	ler 11246
(1) Previous contracts and compliance. The offeror represents that	
(i) It [ ] has, [ ] has not participated in a previous contract or subcorthis solicitation; and	tract subject to the Equal Opportunity clause of

- (ii) It [ ] has, [ ] has not filed all required compliance reports.
- (2) Affirmative Action Compliance. The offeror represents that--
- (i) It [] has developed and has on file, [] has not developed and does not have on file, at each establishment, affirmative action programs required by rules and regulations of the Secretary of Labor (41 CFR parts 60-1 and 60-2), or
- (ii) It [ ] has not previously had contracts subject to the written affirmative action programs requirement of the rules and regulations of the Secretary of Labor.
- (e) Certification Regarding Payments to Influence Federal Transactions (31 U.S.C. 1352). (Applies only if the contract is expected to exceed \$150,000.) By submission of its offer, the offeror certifies to the best of its knowledge and belief that no Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress or an employee of a Member of Congress on his or her behalf in connection with the award of any resultant contract. If any registrants under the Lobbying Disclosure Act of 1995 have made a lobbying contact on behalf of the offeror with respect to this contract, the offeror shall complete and submit, with its offer, OMB Standard Form LLL, Disclosure of Lobbying Activities, to provide the name of the registrants. The offeror need not report regularly employed officers or employees of the offeror to whom payments of reasonable compensation were made.
- (f) Buy American Act Certificate. (Applies only if the clause at Federal Acquisition Regulation (FAR) 52.225-1, Buy American Act--Supplies, is included in this solicitation.)
- (1) The offeror certifies that each end product, except those listed in paragraph (f)(2) of this provision, is a domestic end product and that for other than COTS items, the offeror has considered components of unknown origin to have been mined, produced, or manufactured outside the United States. The offeror shall list as foreign end products those end products manufactured in the United States that do not qualify as domestic end products, i.e., an end product that is not a COTS item and does not meet the component test in paragraph (2) of the definition of "domestic end product." The terms "commercially available off-the-shelf (COTS) item," "component," "domestic end product," "end product," "foreign end product," and "United States" are defined in the clause of this solicitation entitled "Buy American Act-Supplies."

Line Item No	Country of Origin	-
[List as necessary]		
(3) The Governme	ent will evaluate offers in ac	cordance with the policies and procedures of FAR Part 25.
		ntsIsraeli Trade Act Certificate. (Applies only if the clause at FAR 52.225-sraeli Trade Act, is included in this solicitation.)
Omani, Panamaniar "domestic end prod Agreement country entitled "Buy Ameri (ii) The offeror c	n, or Peruvian end product," uct," "end product," "foreig end product," "Israeli end p can Act-Free Trade Agreem ertifies that the following su	applies are Free Trade Agreement country end products (other than
		Peruvian end products) or Israeli end products as defined in the clause of ee Trade AgreementsIsraeli Trade Act":
Free Trade Agree End Products) or Isr	•	s (Other than Bahrainian, Moroccan, Omani, Panamanian, or Peruvian
Line Item No.	Country of Origin	
[List as necessary]		
(iii) The offeror s	hall list those supplies that	are foreign end products (other than those listed in paragraph (g)(1)(ii) of

(iii) The offeror shall list those supplies that are foreign end products (other than those listed in paragraph (g)(1)(ii) of this provision) as defined in the clause of this solicitation entitled "Buy American Act--Free Trade Agreements--Israeli Trade Act." The offeror shall list as other foreign end products those end products manufactured in the United States that do not qualify as domestic end products, i.e., an end product that is not a COTS item and does not meet the component test in paragraph (2) of the definition of "domestic end product."

Other Foreign End Products:

Line Item No.	Country of Origin	
[List as necessary]		
(iv) The Governm	ent will evaluate offers in acc	ordance with the policies and procedures of FAR Part 25.
· · · · · · · ·		Israeli Trade Act Certificate, Alternate I. If Alternate I to the clause at tute the following paragraph (g)(1)(ii) for paragraph (g)(1)(ii) of the
	<u>-</u>	upplies are Canadian end products as defined in the clause of this e AgreementsIsraeli Trade Act":
Canadian End Pro	oducts:	
Line Item No.		
[List as necessary]		
· · · · · · · ·		Israeli Trade Act Certificate, Alternate II. If Alternate II to the clause at tute the following paragraph (g)(1)(ii) for paragraph (g)(1)(ii) of the
	<u>-</u>	upplies are Canadian end products or Israeli end products as defined i an ActFree Trade AgreementsIsraeli Trade Act":
Canadian or Israe	li End Products:	
Line Item No.	Country of Origin	
[List as necessary]		

(4) Buy American Act--Free Trade Agreements--Israeli Trade Act Certificate, Alternate III. If Alternate III to the clause at FAR 52.225-3 is included in this solicitation, substitute the following paragraph (g)(1)(ii) for paragraph (g)(1)(ii) of the basic provision:

(g)(1)(ii) The offeror certifies that the following supplies are Free Trade Agreement country end products (other than Bahrainian, Korean, Moroccan, Omani, Panamanian, or Peruvian end products) or Israeli end products as defined in the clause of this solicitation entitled "Buy American Act--Free Trade Agreements--Israeli Trade Act":

Free Trade Agreement Country End Products (Other than Bahrainian, Korean, Moroccan, Omani, Panamanian, or Peruvian End Products) or Israeli End Products:

[List as necessary]

- (5) *Trade Agreements Certificate.* (Applies only if the clause at FAR 52.225-5, Trade Agreements, is included in this solicitation.)
- (i) The offeror certifies that each end product, except those listed in paragraph (g)(5)(ii) of this provision, is a U.S.-made, designated country end product, as defined in the clause of this solicitation entitled "Trade Agreements."
- (ii) The offeror shall list as other end products those end products that are not U.S.-made or designated country, end products.

Other End Products:

Line Item No.	Country of Origin

[List as necessary]

(iii) The Government will evaluate offers in accordance with the policies and procedures of FAR Part 25. For line items covered by the WTO GPA, the Government will evaluate offers of U.S.-made or designated country end products without regard to the restrictions of the Buy American Act. The Government will consider for award only offers of U.S.-made or designated country end products unless the Contracting Officer determines that there are no offers for such products or that the offers for such products are insufficient to fulfill the requirements of the solicitation.

- (h) Certification Regarding Responsibility Matters (Executive Order 12689). (Applies only if the contract value is expected to exceed the simplified acquisition threshold.) The offeror certifies, to the best of its knowledge and belief, that the offeror and/or any of its principals--
- (1) [ ] Are, [ ] are not presently debarred, suspended, proposed for debarment, or declared ineligible for the award of contracts by any Federal agency;
- (2) [ ] Have, [ ] have not, within a three-year period preceding this offer, been convicted of or had a civil judgment rendered against them for: commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a Federal, state or local government contract or subcontract; violation of Federal or state antitrust statutes relating to the submission of offers; or Commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, tax evasion, violating Federal criminal tax laws, or receiving stolen property;
- (3) [ ] Are, [ ] are not presently indicted for, or otherwise criminally or civilly charged by a Government entity with, commission of any of these offenses enumerated in paragraph (h)(2) of this clause; and
- (4) [] Have, [] have not, within a three-year period preceding this offer, been notified of any delinquent Federal taxes in an amount that exceeds \$3,000 for which the liability remains unsatisfied.
  - (i) Taxes are considered delinquent if both of the following criteria apply:
- (A) The tax liability is finally determined. The liability is finally determined if it has been assessed. A liability is not finally determined if there is a pending administrative or judicial challenge. In the case of a judicial challenge to the liability, the liability is not finally determined until all judicial appeal rights have been exhausted.
- (B) The taxpayer is delinquent in making payment. A taxpayer is delinquent if the taxpayer has failed to pay the tax liability when full payment was due and required. A taxpayer is not delinquent in cases where enforced collection action is precluded.
  - (ii) Examples.
- (A) The taxpayer has received a statutory notice of deficiency, under I.R.C. Sec. 6212, which entitles the taxpayer to seek Tax Court review of a proposed tax deficiency. This is not a delinquent tax because it is not a final tax liability. Should the taxpayer seek Tax Court review, this will not be a final tax liability until the taxpayer has exercised all judicial appeal rights.
- (B) The IRS has filed a notice of Federal tax lien with respect to an assessed tax liability, and the taxpayer has been issued a notice under I.R.C. Sec. 6320 entitling the taxpayer to request a hearing with the IRS Office of Appeals contesting the lien filing, and to further appeal to the Tax Court if the IRS determines to sustain the lien filing. In the course of the hearing, the taxpayer is entitled to contest the underlying tax liability because the taxpayer has had no prior opportunity to contest the liability. This is not a delinquent tax because it is not a final tax liability. Should the taxpayer seek tax court review, this will not be a final tax liability until the taxpayer has exercised all judicial appeal rights.
- (C) The taxpayer has entered into an installment agreement pursuant to I.R.C. Sec. 6159. The taxpayer is making timely payments and is in full compliance with the agreement terms. The taxpayer is not delinquent because the taxpayer is not currently required to make full payment.

(D) The taxpayer has filed for bankruptcy praction is stayed under 11 U.S.C. 362 (the Bankru	otection. The taxpayer is not delinquent because enforced collection aptcy Code).
(i) Certification Regarding Knowledge of Child L	abor for Listed End Products (Executive Order 13126).
(1) Listed end products.	
Listed End Product	Listed Countries of Origin
	s identified end products and countries of origin in paragraph (i)(1) of this (i)(2)(i) or (i)(2)(ii) by checking the appropriate block.]
[] (i) The offeror will not supply any end production or manufactured in the corresponding country a	uct listed in paragraph (i)(1) of this provision that was mined, produced, as listed for that product.
manufactured in the corresponding country as li effort to determine whether forced or indenture	listed in paragraph (i)(1) of this provision that was mined, produced, or isted for that product. The offeror certifies that it has made a good faith ed child labor was used to mine, produce, or manufacture any such end asis of those efforts, the offeror certifies that it is not aware of any such
	s the solicitation is predominantly for the acquisition of manufactured offeror shall indicate whether the place of manufacture of the end s solicitation is predominantly
	ne total anticipated price of offered end products manufactured in the e of offered end products manufactured outside the United States); or
(2) Outside the United States.	
	application of the Service Contract Act. (Certification by the offeror as to constitutes its certification as to compliance by its subcontractor if it
[ ] (1) Maintenance, calibration, or repair of c does [ ] does not certify that	ertain equipment as described in FAR 22.1003-4(c)(1). The offeror [ ]
• •	der this contract are used regularly for other than Governmental or subcontractor in the case of an exempt subcontract) in substantial normal business operations;
(ii) The services will be furnished at prices wh	nich are, or are based on, established catalog or market prices (see FAR

22.1003-4(c)(2)(ii)) for the maintenance, calibration, or repair of such equipment; and

[ ] TIN has been applied for.

(iii) The compensation (wage and fringe benefits) plan for all service employees performing work under the contract will be the same as that used for these employees and equivalent employees servicing the same equipment of commercial customers.
[ ] (2) Certain services as described in FAR 22.1003- 4(d)(1). The offeror [ ] does [ ] does not certify that
(i) The services under the contract are offered and sold regularly to non-Governmental customers, and are provided by the offeror (or subcontractor in the case of an exempt subcontract) to the general public in substantial quantities in the course of normal business operations;
(ii) The contract services will be furnished at prices that are, or are based on, established catalog or market prices (see FAR 22.1003-4(d)(2)(iii));
(iii) Each service employee who will perform the services under the contract will spend only a small portion of his or her time (a monthly average of less than 20 percent of the available hours on an annualized basis, or less than 20 percent of available hours during the contract period if the contract period is less than a month) servicing the Government contract; and
(iv) The compensation (wage and fringe benefits) plan for all service employees performing work under the contract is the same as that used for these employees and equivalent employees servicing commercial customers.
(3) If paragraph (k)(1) or (k)(2) of this clause applies
(i) If the offeror does not certify to the conditions in paragraph $(k)(1)$ or $(k)(2)$ and the Contracting Officer did not attach a Service Contract Act wage determination to the solicitation, the offeror shall notify the Contracting Officer as soon as possible; and
(ii) The Contracting Officer may not make an award to the offeror if the offeror fails to execute the certification in paragraph $(k)(1)$ or $(k)(2)$ of this clause or to contact the Contracting Officer as required in paragraph $(k)(3)(i)$ of this clause.
(I) Taxpayer Identification Number (TIN) (26 U.S.C. 6109, 31 U.S.C. 7701). (Not applicable if the offeror is required to provide this information to a central contractor registration database to be eligible for award.)
(1) All offerors must submit the information required in paragraphs (I)(3) through (I)(5) of this provision to comply with debt collection requirements of 31 U.S.C. 7701(c) and 3325(d), reporting requirements of 26 U.S.C. 6041, 6041A, and 6050M, and implementing regulations issued by the Internal Revenue Service (IRS).
(2) The TIN may be used by the Government to collect and report on any delinquent amounts arising out of the offeror's relationship with the Government (31 U.S.C. 7701(c)(3)). If the resulting contract is subject to the payment reporting requirements described in FAR 4.904, the TIN provided hereunder may be matched with IRS records to verify the accuracy of the offeror's TIN.
(3) Taxpayer Identification Number (TIN).
[ ] TIN:

[ ] TIN is not required because:
[ ] Offeror is a nonresident alien, foreign corporation, or foreign partnership that does not have income effectively connected with the conduct of a trade or business in the United States and does not have an office or place of business or a fiscal paying agent in the United States;
[ ] Offeror is an agency or instrumentality of a foreign government;
[ ] Offeror is an agency or instrumentality of the Federal Government.
(4) Type of organization.
[ ] Sole proprietorship;
[ ] Partnership;
[ ] Corporate entity (not tax-exempt);
[ ] Corporate entity (tax-exempt);
[ ] Government entity (Federal, State, or local);
[ ] Foreign government;
[ ] International organization per 26 CFR 1.6049-4;
[ ] Other
(5) Common parent.
[ ] Offeror is not owned or controlled by a common parent;
[ ] Name and TIN of common parent:
Name
TIN
(m) Restricted business operations in Sudan. By submission of its offer, the offeror certifies that the offeror does not conduct any restricted business operations in Sudan.
(n) Prohibition on Contracting with Inverted Domestic Corporations
(1) Relation to Internal Revenue Code. An inverted domestic corporation as herein defined does not meet the definition of an inverted domestic corporation as defined by the Internal Revenue Code 25 U.S.C. 7874.
(2) Representation. By submission of its offer, the offeror represents that
(i) It is not an inverted domestic corporation; and
(ii) It is not a subsidiary of an inverted domestic corporation.

- (o) *Prohibition on contracting with entities engaging in certain activities or transactions relating to Iran.* (1) The offeror shall email questions concerning sensitive technology to the Department of State at CISADA106@state.gov.
- (2) Representation and certifications. Unless a waiver is granted or an exception applies as provided in paragraph (o)(3) of this provision, by submission of its offer, the offeror—
- (i) Represents, to the best of its knowledge and belief, that the offeror does not export any sensitive technology to the government of Iran or any entities or individuals owned or controlled by, or acting on behalf or at the direction of, the government of Iran;
- (ii) Certifies that the offeror, or any person owned or controlled by the offeror, does not engage in any activities for which sanctions may be imposed under section 5 of the Iran Sanctions Act; and
- (iii) Certifies that the offeror, and any person owned or controlled by the offeror, does not knowingly engage in any transaction that exceeds \$3,000 with Iran's Revolutionary Guard Corps or any of its officials, agents, or affiliates, the property and interests in property of which are blocked pursuant to the International Emergency Economic Powers Act (50 U.S.C. 1701 et seq.) (see OFAC's Specially Designated Nationals and Blocked Persons List at <a href="http://www.treasury.gov/ofac/downloads/t11sdn.pdf">http://www.treasury.gov/ofac/downloads/t11sdn.pdf</a>).
  - (3) The representation and certification requirements of paragraph (o)(2) of this provision do not apply if—
- (i) This solicitation includes a trade agreements certification (e.g., 52.212–3(g) or a comparable agency provision); and
  - (ii) The offeror has certified that all the offered products to be supplied are designated country end products.

(End of Provision)

## E.4 52.216-1 TYPE OF CONTRACT (APR 1984)

The Government contemplates award of a Firm Fixed Price contract resulting from this solicitation.

(End of Provision)

## **E.5 52.217-5 EVALUATION OF OPTIONS (JUL 1990)**

Except when it is determined in accordance with FAR 17.206(b) not to be in the Government's best interests, the Government will evaluate offers for award purposes by adding the total price for all options to the total price for the basic requirement. Evaluation of options will not obligate the Government to exercise the option(s).

(End of Provision)

FAR Number Title

52.225-25 PROHIBITION ON CONTRACTING WITH ENTITIES ENGAGING IN DEC 2012

CERTAIN ACTIVITIES OR TRANSACTIONS RELATING TO IRAN--REPRESENTATION AND CERTIFICATIONS

## **E.6 52.233-2 SERVICE OF PROTEST (SEP 2006)**

Protests, as defined in section 33.101 of the Federal Acquisition Regulation, that are filed directly with an agency, and copies of any protests that are filed with the Government Accountability Office (GAO), shall be served on the Contracting Officer (addressed as follows) by obtaining written and dated acknowledgment of receipt from:

**Contracting Officer** 

Hand-Carried Address:

Department of Veterans Affairs Atlanta VA Medical Center 1670 Clairmont Road Decatur GA 30033

Mailing Address:

Department of Veterans Affairs Atlanta VA Medical Center 1670 Clairmont Road Decatur GA 30033

(b) The copy of any protest shall be received in the office designated above within one day of filing a protest with the GAO.

(End of Provision)

# E.7 VAAR 852.233-70 PROTEST CONTENT/ALTERNATIVE DISPUTE RESOLUTION (JAN 2008)

- (a) Any protest filed by an interested party shall:
- (1) Include the name, address, fax number, and telephone number of the protester;
- (2) Identify the solicitation and/or contract number;
- (3) Include an original signed by the protester or the protester's representative and at least one copy;
- (4) Set forth a detailed statement of the legal and factual grounds of the protest, including a description of resulting prejudice to the protester, and provide copies of relevant documents;
  - (5) Specifically request a ruling of the individual upon whom the protest is served;
  - (6) State the form of relief requested; and
  - (7) Provide all information establishing the timeliness of the protest.
- (b) Failure to comply with the above may result in dismissal of the protest without further consideration.

(c) Bidders/offerors and contracting officers are encouraged to use alternative dispute resolution (ADR) procedures to resolve protests at any stage in the protest process. If ADR is used, the Department of Veterans Affairs will not furnish any documentation in an ADR proceeding beyond what is allowed by the Federal Acquisition Regulation.

(End of Provision)

# E.8 VAAR 852.233-71 ALTERNATE PROTEST PROCEDURE (JAN 1998)

As an alternative to filing a protest with the contracting officer, an interested party may file a protest with the Deputy Assistant Secretary for Acquisition and Materiel Management, Acquisition Administration Team, Department of Veterans Affairs, 810 Vermont Avenue, NW., Washington, DC 20420, or for solicitations issued by the Office of Construction and Facilities Management, the Director, Office of Construction and Facilities Management, 810 Vermont Avenue, NW., Washington, DC 20420. The protest will not be considered if the interested party has a protest on the same or similar issues pending with the contracting officer.

(End of Provision)

# E.9 VAAR 852.270-1 REPRESENTATIVES OF CONTRACTING OFFICERS (JAN 2008)

The contracting officer reserves the right to designate representatives to act for him/her in furnishing technical guidance and advice or generally monitor the work to be performed under this contract. Such designation will be in writing and will define the scope and limitation of the designee's authority. A copy of the designation shall be furnished to the contractor.

(End of Provision)

# E.10 VAAR 852.273-74 AWARD WITHOUT EXCHANGES (JAN 2003)

The Government intends to evaluate proposals and award a contract without exchanges with offerors. Therefore, each initial offer should contain the offeror's best terms from a cost or price and technical standpoint. However, the Government reserves the right to conduct exchanges if later determined by the contracting officer to be necessary.

(End of Provision)

# E.11 VAAR 852.273-76 ELECTRONIC INVOICE SUBMISSION (Interim - October 2008)

(a) To improve the timeliness of payments and lower overall administrative costs, VA strongly encourages contractors to submit invoices using its electronic invoicing system. At present, electronic submission is voluntary and any nominal registration fees will be the responsibility of the contractor. VA intends to mandate electronic invoice submission, subject to completion of the federal rulemaking process. At present, VA is using a 3rd party agent to contact contractors regarding this service. During the voluntary period, contractors interested in registering for the electronic system should contact the VA's Financial Services Center at <a href="http://www.fsc.va.gov/einvoice.asp">http://www.fsc.va.gov/einvoice.asp</a>.

(End of Clause)